

Durham City and County Resident Survey

Appendix: Comments

...helping organizations make better decisions since 1982

2018

Submitted to the Durham County, North Carolina

ETC Institute
725 W. Frontier Lane,
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66061

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Contents

Question 19	1
Question 21	8
Question 27	20
Question 30	28

Q19. What kinds of resources do we need, as a city, to better support small business development?

- A coach to assist planning department, revenue, permitting.
- A faster system to getting permits, codes, etc. in order to get a small business to start up.
- A light rail to Raleigh.
- A way for small business to buy into city healthcare plan.
- Access and parking.
- Access to capital, training for new business people.
- Access to credit.
- Accessible grants.
- Advertisement.
- Affordable business space in good locations. Fewer out of town chains in expensive retail location.
- Affordable business taxes.
- Affordable commercial space. (Mentioned twice.)
- Affordable commercial space and better accessibility to small businesses. A small business should not have to relocate or set up in an obscure part of the city.
- Affordable facilities.
- Affordable health insurance and paid family leave to support people with families in being entrepreneurs.
- Affordable leases of store fronts for new businesses.
- Affordable living and working spaces.
- Affordable loans.
- Affordable loans, grants.
- Affordable locations and rest for small businesses.
- Affordable opportunities, tax breaks to small business owners.
- Affordable rent options.
- Affordable rent structure and access to small business loans.
- Affordable rents/locations in the downtown proximity.
- Affordable rental space, tax breaks for small business owners.
- Affordable short-term lease space.
- Affordable taxes.
- Align business development strategies with the city's cluster development plans.
- An interactive online map with links to both active and proposed projects. A streamlined website that is easy to use and connects to Google AI or Alexia.
- Assistance with real estate locations (if the small business needed a physical location); such as small business incubators and plazas for lease.
- Availability of business loans and affordable office space to small businesses and non-profits, especially those owned and/or serving persons of color or vulnerable groups.
- Available free parking; even, unencumbered sidewalks.
- Better access to grants and loans.
- Better bus system and installing sidewalks and free street parking.
- Better bus travel, more tax breaks for local businesses.
- Better city managers and developers.
- Better education. Offer vocational at all high schools. Technology training.
- Better funding available for small businesses.

- Better housing and transportation options.
- Better image and safety.
- Better job training at high school level.
- Better leadership.
- Better planning of communities, not just lots of houses and nothing else close by. You have to drive everywhere.
- Better public schools.
- Better roads.
- Better schools, city spaces to co-work, libraries that support innovation, space to jump on the computer, potentially meeting space.
- Better small business training centers throughout Durham, better business training/mentoring through Durham Tech.
- Better support from our Mayor, City Council members, and County Commissioners.
- Better traffic management.
- Better visibility of resources available.
- Broader internet connections with faster speed.
- Capital for small businesses.
- Capital, building supplies.
- Classes, workshops.
- Clean up the image.
- Community action meetings.
- Counseling and advising.
- Courage to tell the truth.
- Coworking spaces/networking opportunities.
- Creative communications for advertising.
- Crime abatement.
- Cultural diversity.
- Cut taxes.
- Decrease taxes.
- Development of older manufacturing facilities to draw in more industry.
- Downtown needs to feel more safe. I never go by myself.
- Downtown parking. Lower rent. Innovative projects. City-wide fiber Wi-Fi. Light rail. Attack big corporations, keep chains out.
- Easier access to capital/small business loans. Small business incubators/community small business groups. Appropriate accommodation for new small businesses/startups without insane rent.
- Easier access to services and education.
- Easier financing.
- Easier start-up capital. Better help/protection in getting a business recognized or promoted and a chance to make it before the city gives up and turns its back on them.
- Easy access.
- Economic outreach program for more than the chosen few and the politically connected.
- Educated workforce. Mobility without a car.
- Education.
- Education groups on those businesses that are attempting to strive to be better and connect to the community.

- Entrepreneur classes and funding.
- Equitable distribution of business support to minority aimed business.
- Events, concerts, festivals, public transportation.
- Expand mixed use areas.
- Fair lending.
- Financial resources.
- Financial, advertisement.
- Fix these horrible roads/potholes.
- Focus tax incentives on local small businesses rather than trying to go after behemoths like Amazon.
- Free help to start more black businesses.
- Free internet/library space. Better community college training for needed skills.
- Free parking, affordable and easy business licensing, low taxes, better post office drop box access, safer community, and lower crime.
- Free public parking downtown.
- Funding. (Mentioned twice.)
- Funding access to credit.
- Get corruption out.
- Get rid of MWBE requirements. Many small businesses need to use the most qualified and most affordable contractors regardless of the color or gender of their owner, not the ones that Durham tells them to use.
- Grants. (Mentioned twice.)
- Grants are an easy way to advertise.
- Grants or low interest loans to support small business in downtown and areas around downtown.
- Grants, affordable lab, office, and business spaces.
- Higher taxes on the richest citizens.
- I worried about commercial lease rates for local small businesses.
- Improved city social services so that workers at small businesses have to worry less about child care, housing, health care, etc.
- Incentives to minority and women business owners, incentives for millennials.
- Increasing salary.
- Include diversity of organizations such as the Durham Business and Professional Chain.
- Increase walkability.
- Incubate strategies for new small businesses.
- Incubator locations, control of gentrification/cost of storefronts, office space in commercial areas.
- Information on what would be used.
- Information, honesty, checks and balances.
- Infrastructure and neighborhood development.
- Job skill training.
- LAN approvals, city incentives, good advertisements.
- Legal help and education.
- Less regulations on small business.
- Less taxes on those who work.
- Let Publix and other great businesses come north in Durham. It would allow small businesses to insure them, landscapers to maintain their grounds, plumbers, electricians, etc.
- Light rail. (Mentioned three times.)

- Local and affordable health food options, compacting service.
- Low business taxes.
- Low interest loans.
- Low taxes, minimal regulation, no special deals (esp. with large corporations).
- Lower commercial rent.
- Lower property prices.
- Lower rent. More bike lanes and bike parking. More retail space downtown.
- Lower rents, lower cost building acquisition.
- Lower taxes and higher minimum wage.
- Lower taxes on small business owners.
- Lower taxes.
- Maintain low rents by keeping land ownership local.
- Make a guideline for kinds of small businesses which is useful for residents and support a program to make it grow.
- Make sure competitive businesses are farther apart.
- Mentors, financial coaches, etc.
- Money. (Mentioned twice.)
- Money, space, availability.
- More city-initiated programs.
- More educational information for people.
- More free parking downtown.
- More in budget for small businesses.
- More incentives for small business owners.
- More knowledge to the community.
- More large-scale stores to encourage economic growth in north Durham.
- More local incentives.
- More mixed-use.
- More mixed-use neighborhoods.
- More money to attract new business.
- More opportunities.
- More opportunities for local businesses to be exposed to the Durham community.
- More people living downtown.
- More sidewalks.
- More sidewalks and lights, tax breaks for small business, affordable rent incentives.
- More small business community events to bring public awareness.
- More small business loans.
- More small businesses. Expand public transportation.
- More small to mid-size companies.
- More tax credits.
- More tax subsidies for business and reduce social services.
- Need more resources focused on the County. Wealth of opportunity and it does not get the focus and priority that the city attains.
- Need traffic plan.
- No more storage facilities. Use available space for small business.
- No over building.

- No tax breaks to business.
- Non-bank loans or grants and awards. Small apartments or rooms for rent for low income.
- Opportunity for small business owners and safety for them to not be taxed higher due to discrimination.
- Our city and county has become a food wasteland. Not enough grocer stores and places to shop that are convenient. Stop preventing grocery stores from coming to the city and county. Cary, Raleigh, Morrisville, Spring Lake, Fuguay Varina have more grocery stores than Durham.
- Our new Sheriff is going to be concerned with safety due to policy on immigrants.
- Parking. (Mentioned twice.)
- Parking, bike lanes, tax credits.
- People to help guide others through the bureaucracy.
- Planning for traffic problems.
- Police protection.
- Police protection; good lighting for night shoppers.
- Pot lucks.
- Preserve affordable small local business space.
- Programs.
- Programs that control rent prices for businesses.
- Programs to fire initiative to support small business.
- Progressive planning and inspections departments; job training programs for teens particularly; accessible small business loans.
- Provide incentives for small businesses and limit number of corporate businesses in the downtown area.
- Provide small business funding and provide information on investing in our communities.
- Public safety, transportation, street lights.
- Public transportation enhancements.
- Quit throwing away money on light rail, do away with the City of Durham.
- Reasonable financing options for small business owners to grow Durham.
- Reasonable rent.
- Reduce homelessness by offering them jobs to clean the streets, perform menial tasks for a paycheck to help fund local economy and provide a service to city/county; we can always use more hands to shovel sidewalks in the winter, spread ice melt, clean sidewalks, etc. Teach them skills to become more job ready. Make getting out of poverty and homelessness easier through training and development without it costing more to do so; set up a free trade system in which they are asked to provide a service while attending and completing training or a good faith payback system; the more workers with good jobs we have, the more support we have for small business.
- Reduce regulations.
- Reduce tax base.
- Relax micro-management by government.
- Renting spaces for start-ups that are affordable.
- Resource outreach, public notification of support, accessible support.
- Rezoning, lower taxes.
- Roads, cut down on traffic.
- Safe parking.
- Safer areas.
- Safer commercial areas.
- Safer environment and ease of access.

- Safety for people to walk or travel to location.
- Seed capital.
- Slow gentrification of city resources.
- Small business grants, affordable locations.
- Small business grants; micro-grants; a city-sponsored GoFundMe site for those grants (matching funds for donations from citizens).
- Small business loans. (Mentioned twice.)
- Small business loans, grants, mentors.
- Small business resource centers at local libraries.
- Small businesses need a diverse community and organizations and resources that can help with funding and sustainability.
- Some kind of insurance to bring flow to the smaller businesses.
- Sources of funding.
- Start up support, how-to education.
- Startup workshops.
- Stop approving mega shopping and big chain stores.
- Stop reverse discrimination against whites.
- Streamlined paperwork and licensing.
- Subsidized rents/maintenance.
- Subsidized small business zones.
- Support all small businesses.
- Support local small businesses instead of promoting gentrification.
- Tax benefits.
- Tax breaks.
- Tax breaks, incentives for local customers.
- Tax breaks, rent breaks.
- Tax breaks, workforce training resources, committees for ideas.
- Tax breaks, advertising, keep chains out.
- Tax incentive for small business owners.
- Tax incentives/tax breaks.
- Tax incentives.
- Tax relief.
- Their own coalitions initiative.
- There is low interest in small business.
- To attract small businesses, perhaps tax relief.
- To have more block parties or neighborhood sponsored events.
- To make sure the public feels safe.
- Traffic.
- Traffic and crime control.
- Traffic and public transport options.
- Training for local citizens to be able to compete for jobs.
- Training programs.
- Transparency and accountability.
- Transportation.

- Transportation options for communal commutes via bicycle, pedestrian, ride-share, and busing. More curb cuts to ease handicap access to downtown restaurants/businesses. I personally have not been able to join friends in the Brightleaf or Central Park areas.
- Walkability and biking; tax incentives.
- Wider, more organized traffic lanes.
- Workshops/training to open businesses.
- Workshops or programs.
- Zoning for commercial space, streamline permitting.

Q21. What can the City and County do to make sure all children and youth in Durham reach their full potential and thrive?

- 18-29-year old's have mentors that are currently successful.
- A quiet zone at night for the train would be very helpful. I see lots of houses near the tracks and I hear the train, so I'm sure all the kids trying to sleep hear the train at night, interrupting their sleep cycles.
- Access to quality education and health care.
- Activities and programs to keep them in school.
- Actually, by spending more funding with focus on the students, more than cutting corners to save the budget for later personal benefit.
- Actually, educate them on what it takes to survive as a functioning citizen. Schools teach individual subjects that, for the most part, have no bearing on real world problems. Traditional schooling (including college/university education) doesn't address real life situations.
- Add more outdoor recreation basketball courts, etc.
- Address food insecurity outside of the school year.
- Adult education geared parents.
- Affordable quality daycare.
- After school programming and mentorship programs.
- After school programs.
- Ages 4-8 affordable after school programs, summer programs, athletic.
- All children should receive free lunch and snacks.
- Allowing an open conversation with children in an urban renovated district about their concerns and questions and moving forward addressing them.
- Arts and Sciences valued over sports. Restore music, dance, craft teaching positions. Fund special ed resources and adaptive tech in schools. Braille users, sign language, accessible apps/devices/textbooks.
- Ask the children. They should have a say in what they want instead of being pushed aside because they are children. They are the ones who have to live with it, not older people like myself.
- Assistance and safe, affordable housing for low income families.
- Attack the "drug/criminal" activities and encourage, empower churches to reach all children. This is especially important with the erosion of family values and disruption of families.
- Attract and retain quality educators. Offer incentives for teachers to remain in the profession.
- Attract excellent teachers. Easy access to parks and recreation facilities.
- Available transportation, healthy meals.
- Better accountability in schools. Make sure they know the difference between socialism and capitalism. This entire survey deals with how effective leaders/citizens understand these principles.
- Better education, teachers, resources. Pay teachers a competitive wage.
- Better educational programs across the board.
- Better food programs.
- Better fund schools, teachers, and out of school programs.
- Better funding for public education will drive overall improvement as long as the money actually benefits the students.
- Better funding in public schools, incentives for good teachers, and affordable before school programs.
- Better our public schools. Increase equity in decision making.
- Better pay for teachers to promote higher quality public education.
- Better programs that are affordable for all age parents.
- Better public schools. (Mentioned twice.)

- Better public schools by paying more to get better teachers.
- Better public schools like those in Raleigh and Chapel Hill.
- Better qualified teachers and programs.
- Better quality education that focuses on individual teaching due to learning styles instead of treating every child as if they learn the same way.
- Better quality of teachers.
- Better school system and development.
- Better school systems.
- Better schooling, better before and after school programs accessible to all income levels.
- Better schools. (Mentioned six times.)
- Better schools and after school resources, more activities.
- Better schools and teachers.
- Better schools/resources.
- Better support and pay for teachers in the schools.
- Better teacher evaluations/hires (especially math). Soccer facility.
- Better teacher pay.
- Better teachers. (Mentioned twice.)
- Better teachers and school supplies.
- Better teaching and better job programs for late teens and early adults.
- Better, safer schools. Get parents to parent their children.
- Big Brother and Big Sister programs.
- Break down race and economic barriers to obtaining a quality education.
- Bring in more programs like Teach for America.
- Build protective factors, facilitate secular services for youth/mentor programs, safe places to gather, activities to foster community building.
- Cheaper vocational training for work skills.
- City and County can make sure that all teachers that become employed in the DPS system are well trained and educated to be able to teach and deal with different levels of children of all grades, ages, and backgrounds.
- Classes teaching youth how to live like an adult.
- Community college.
- Community college initiative.
- Compete at the same level as Wake County.
- Continue to improve public education.
- Continue to offer quality youth programs and recreational/educational outlets.
- Crack down on drugs.
- Crack down on gang activity and non-US citizens.
- Create better public schools.
- Create equal in health card access.
- Create mentorship programs, make sure existing programs are accessible and there are advocate in the community recruiting for public services.
- Create more programs for ages 13 thru 18 years of age.
- Create safe youth centers for afterschool programs where they can go and be supported.
- Daycare opportunities and support for low income families for preschool and healthcare.
- Develop more at-risk programs for medium income and single parents.

- Develop more programs and resources for at risk youth and teens.
- Develop programs to encourage higher education.
- Do everything possible to increase the quality of teachers.
- Do not have children of my own.
- Do whatever it takes to hire and retain the best K-12 teachers.
- Drug enforcement.
- Drum it in the parent's head that the character development starts at birth at home.
- Durham cannot do this. It is the parents' responsibility to do this.
- Early childhood education and commitment to pre-K schooling.
- Early childhood education, after school/school break programs.
- Early success to establish early self-confidence, support extra people as well in early grades.
- Education. (Mentioned twice.)
- Education from K-High school. Training and skill development.
- Education, provide for all children. Support for parents and caretakers.
- Education, recreation.
- Elementary needs more support staff in schools.
- Eliminate testing.
- Emphasis on K-5 education.
- Emphasize education.
- Encourage and offer weekend programs for all K-12, no matter ability or disability.
- Encourage better parental leave policies for resident businesses and up options for recreational activities. Activities for teens (music, sports, academics). More mentoring.
- Encourage healthy eating and exercise and create a culture that encourages outdoor activities as much as possible.
- Encourage marriage, hold parents accountable, support teachers.
- Encourage parental involvement.
- Encourage parents to be responsible and train children.
- Encourage volunteers to tutor and mentor.
- Ensure access to quality education.
- Ensure food and health care at birth until graduation from high school.
- Ensure good education. Raise teacher's pay.
- Equal and excellent public schools and playgrounds.
- Equal community youth activities in all neighborhoods.
- Excellent public schools.
- Expand education budget at state level.
- Extra help.
- Fight poverty, improve public education, health care for all.
- Focus has been in the downtown and southern Durham corridor over the past few years. The outlying northern rural areas have been neglected. No businesses have come, maintenance of infrastructure has been minimal, property values continue to be taxed higher, but the actual selling price of homes is lower.
- Focus on discipline, implement uniforms, focus on life skills in upper education.
- Focus on education.
- Focus money and resources in Durham Public Schools.

- Focus on early childhood education, resources for parents, emotional intelligence and empathy/compassion training for grade school, middle school, and high school aged children. And training on basic life skills like budgeting and planning, career counseling, tech/trade education, family planning, managing stress, healthy living, tobacco, drug, and alcohol abuse prevention resources.
- Focus on quality of public education and access to lifesaving services including affordable swim lessons and decent aquatic centers as well as safe neighborhoods.
- For younger kids, have more events and sports.
- Free after school programs, tutoring, community centers.
- Free afterschool enrichment programs.
- Fund public education.
- Fund public school education.
- Fund public schools adequately.
- Funding for elementary and middle schools. Gyms need to be bigger. Play areas need to be bigger and more time for them to be active during school. If you have a problem sitting for two hours, what makes you think children can do it? Doesn't make sense. Children need more movement. This is why we have so many obese children. Encourage activity, more activity. Keep them busy. This will help parents as well.
- Funding for more teacher assistants and less hoops for an IEP. Staffing to help those students.
- Funding for public schools.
- Get better quality public schools.
- Get better teachers, punish truancy.
- Get rid of common core.
- Get rid of incompetent teachers.
- Get rid of or fund public schools and take management away from City.
- Give them a job or responsibility, keep them busy.
- Give them better schools.
- Go into the schools and communities and recruit. The City is doing a great job providing after school resources and recreational resources.
- Good education.
- Good mentorship, especially for low-income children.
- Good schools with real discipline, affordable summer programs for 5-18-year old's, help finding jobs for older teens, DTCC to thrive.
- Good teachers for school.
- Great education.
- Great schools, great recreational programs, safe neighborhoods, affordable housing.
- Gun and gang control.
- Have a more higher budget for DPS.
- Have better public schools that are safer.
- Have better schools. Educate the parents also.
- Have co-op programs with city and county for high school students but more importantly introduce local government and civic participation to K-8 students more than social studies. Field trips and government members actively present in schools.
- Have more activities about everyday life.
- Have more after school programs for children and youth.
- Have more outreach programs available.

- Have programs that encourage and support growth and development.
- Have smaller classrooms and more teachers/specialists to assist those children who need additional help.
- Have staff that care for the children and all their potential. Better pay for teachers.
- Have the highest quality public schools in the USA.
- Having the public schools focus more on music, dance, and art and not just focus on academic subjects.
- High quality teachers, higher pay.
- High school, need to bring back vocational training in high school.
- Hire and retain high quality teachers.
- Hire better teachers.
- Hire outstanding teachers and provide them with the material they need.
- Hold both parents responsible for caring for and feeding kids. Not the schools.
- Improve county schools. (Mentioned twice.)
- Improve DPS and the way it works for children and families, increase equality.
- Improve Durham Public Schools.
- Improve education and job training.
- Improve image of city and schools.
- Improve middle school and high school environments, attract quality teachers, and have programs for kids who are disrupting education, discipline issues in school are too high.
- Improve public education but reducing class size. Make preschool available to all for free, certify daycare workers as early childhood educators and pay well.
- Improve public school education, specifically resources and material taught.
- Improve public schools.
- Improve public schools by having hours that are the same as working folks (as close as possible to 8:00 am to 5:00 pm).
- Improve public schools, too much abuse and waste.
- Improve public schools. Stop pouring money into charter and magnet schools.
- Improve quality of public-school system.
- Improve school discipline and parent involvement.
- Improve school programs. For example, in high schools high level or high quality of curriculum along with teachers.
- Improve school system, more mental health services.
- Improve schools. (Mentioned twice.)
- Improve schools, better teacher pay, cultural arts education.
- Improve teacher salaries.
- Improve teachers' pay.
- Improve the education system.
- Improve the educational system, no reason schools aren't rated better. We pay enough taxes?
- Improve the quality of public-school facilities and resources.
- Improve the quality of teachers in the schools.
- Improvement in recreation centers; for example, more areas such as the Emily K.
- In school and after school enrichment programs at affordable cost.
- Incentives for teachers, teaching programs and teaching salary to attract quality people to the profession and to Durham schools.
- Increase funding of schools, more soccer facilities.

- Increase funding to DPS. Make public schools a priority.
- Increase property taxes to improve all schools in Durham, eliminate charters.
- Increase resources and support for public schools and after school programs.
- Increase teacher pay and attract quality teachers.
- Increase teacher pay, hire more quality teachers.
- Increase teacher pay, move away from testing.
- Increase the local supplement for DPS employees.
- Influence the world view of the young to instill a sense of responsibility of choices.
- Invest in education.
- Invest in education more.
- Invest in public education. (Mentioned twice.)
- Invest in public schools and diversity initiatives.
- Invest in recreation/wellness, parks.
- Invest in school programming.
- Invest in teachers so we attract the best.
- Invest in teachers, social/public service workers.
- Invest in teachers, the school system for wage, excellent programs.
- Invest more in teacher salary.
- Involve youth in more activities. Stop making guns so accessible.
- It is not a government responsibility.
- Juvenile justice reform.
- K-12 strong reading comprehension, math, strong music classes with access to instruments, and pilot programs such as economics, psychology, and entrepreneurship.
- Keep them in school.
- Keep them in school and encourage education.
- Keep them safe and enforce the law.
- Keep them safe, healthy, educated.
- Less bigotry.
- Less testing, more training.
- Living wages.
- Look at present system, need vocational training in high school for those not going to college or tech school.
- Maintain public school priorities.
- Maintain strong neighborhood/community engagements through parks and recreation/after school programs. Involve 4-H, Boys and Girls Clubs, and religious organizations.
- Make better use of school resources, drop “zero tolerance” rules, ensure school is engaging and positive rather than a place where kids feel they are forced to go.
- Make Durham public schools higher quality.
- Make equitable the division of resources.
- Make it safe.
- Make more opportunities available.
- Make public schools more like the Charter Schools. Provide the quality and needed education for the 21st. Durham public schools lag behind Wake County in providing marketable job and career skills in schools along with not teaching the basics: reading, writing, and math. Testing does not teach these skills. Let the teachers teach and stop all the testing.

- Make sure children are safe and fed. I don't know how you do that. Get local kitchens and restaurants involved in donating meals once a week or more to the schools for children; ask dietetic students or other students to donate their time while in school to cook for school age children in exchange for credits or volunteer credit.
- Make sure every child can read English.
- Make sure every school has equal resources and quality of teachers.
- Make sure their parents have the support they need (money, parenting skills, etc.) to be responsive, dependable adults, children and youth can turn to.
- Make sure they have enough to eat and finances to help for recreational/arts programs, and school supplies.
- Make the public-school system better by restructuring/downsizing central office, busing, and improving teacher pay; continue investment in Durham Libraries.
- Make the schools better.
- Maximize supports for the development of promotion of talents.
- Mentor program, we have great leaders, use them. Meals for all students.
- Mentors for children, focus on nutrition, movement (including brain gym), emotional regulation (including meditation, CBT skills, etc.). In other words, create a foundation of personal wellness that allows kids to function better in school and their lives. Perhaps create groups of kids to support each other. Teach 12 step-type slogans and skills, but maybe not under that name. Energy psychology is fantastic, but not sure you could pull that off. Contact Larry Burk, MD at his website.
- Mentorship programs, scholarship education.
- Minimize discrepancies between public schools.
- More activity centers in areas that are not necessarily close to downtown Houston in the outer areas that are not being reached.
- More after school activities.
- More academic development resources.
- More affordable daycare/early childhood options and after-school programs.
- More affordable technical training.
- More after school programs.
- More charter schools instead of public schools.
- More equitable distribution of resources; excellent public education available to all.
- More focused and engaged programs, future oriented life-skills training.
- More free educational programs.
- More high quality, more preschool classes, lower crime.
- More inspections and testing for teachers.
- More low-cost/free accessible after school, night, and weekend activities.
- More management in public schools.
- More mentors.
- More money for DPS.
- More money for public schools, fight poverty/food insecurity.
- More money for public education, better teacher pay to attract and retain talented teachers in our community.
- More money to charter schools.
- More opportunities for children under 5.
- More parent involvement in education.

- More programs for the youth.
- More qualified teachers.
- More resources for children with food and financial challenges.
- More resources into the traditional K-12 public schools. Limit charter schools.
- More responsible parenting, stop the handouts.
- More school resources.
- More spending on public schools.
- More support programs for after school, education programs to keep them interested in school and graduating, more job opportunities for teens.
- More teachers per classroom.
- Neighborhood safety.
- Not make it so hard for minorities to get in good public schools. Give them a chance at a good education.
- Offer more affordable recreation.
- Offer more education programs.
- Opportunities for tutoring.
- Opportunity to reach full potential.
- Parents should tend to children, not the government.
- Partner with local churches.
- Partner with our local RTP businesses and Duke/UNC since we have one of the highest concentrations of PhD educated people in the world that would be happy to educate the youth.
- Pay and train teachers well.
- Pay our teachers more and give them access to more resources.
- Pay teachers a higher wage.
- Pay teachers a lot more money. They should not have to work second and third jobs.
- Pay teachers more.
- Pay teachers more. Invest in our schools.
- Pay teachers more money. The teachers are less stressed when the schools are supplied adequately with resources to grow young minds. Smart Boards are a wonderful asset to classrooms as well.
- Pay teachers more, hire better people. Job training skills.
- Pay teachers more, offer parental assistance.
- Pay teachers more. Invest in public education.
- Place more career development courses in middle school.
- Please improve schools.
- Police and others speaking at schools, more programs for kids, more things to do in the city for kids and etc.
- Poverty elimination initiatives.
- Pre-K services, up teachers' pay for advanced degrees.
- Preschool for all.
- Preschool opportunities, trades, vocational.
- Prioritize quality education.
- Programs that people can afford.
- Programs that provide support networks for continuing education.
- Programs that teach morals, ethics, integrity, honor, respect and that you don't always win or get things your way. That also teaches them that it is ok to lose or be told no.
- Programs to keep them out of trouble.

- Protect and provide more vocational and trade opportunity mixed in grad requirements.
- Protect health. Provide vocational training with pay.
- Provide a vocational path for students to take to provide skills for those who will not be going to college.
- Provide as many diverse experiences as possible to teach real world skills.
- Provide affordable and approachable programs for education and athletics.
- Provide affordable and quality daycare and after school programs for children up to age 12. High pay and incentives for public school employees; clean air and environmental preservation programs.
- Provide affordable housing, reduce poverty, support youth programs.
- Provide better schools.
- Provide broad access to health and social services, and reduce family member interaction with criminal justice system, to ensure a safe, nurturing home life.
- Provide educational opportunities beyond high school that don't necessarily involve college (i.e. VoTech).
- Provide free 4-year-old preschool.
- Provide free childcare for residents.
- Provide good education and employment opportunities.
- Provide more boys and girls clubs.
- Provide more playgrounds and parks. Provide low cost sports, music, swimming, etc.
- Provide more vocational training to high school students so when they graduate, they have a work skill.
- Provide opportunities for high school to learn a trade.
- Provide resources for children in schools. Do less testing in the schools and more learning. Develop a plan for free lunch for all students.
- Provide safe, clean, effective public schools and after school programs.
- Provide safe, affordable (or free), spaces for after-school activities in the event parents are still working.
- Provide services and opportunities to all citizens based on sliding scale.
- Provide significantly higher pay to public school teachers. No teacher should make less than 50k a year.
- Provide sportsplex that is cutting edge. Negotiate with new Northgate owners to have swim, tennis, track, etc. Get the kids moving and off the streets.
- Provide the necessary resources.
- Provide the same resources for all schools.
- Provide them with an adequate education by qualified teachers.
- Provide training opportunities for age 13 on.
- Provide tutoring and mentoring. Make sure children are receiving testing and services they need so none fall in between the cracks. Expand special needs service to help children on the Autism spectrum with living skills.
- Public school funding.
- Punish criminals.
- Put more money in low income community and stop being biased.
- Put more money in the public schools.
- Put prayer back in school, protection, good teachers. Get rid of all bad cops.
- Quality education.
- Raise teacher pay or incentive programs.
- Recognize and adopt to different skill levels, job skill training, higher minimum wage.
- Recognize and develop strengths of each child individually, use each child's strength to develop life skills, accept and celebrate individual differences.

- Recruit the best teachers and pay them more.
- Reduce gang influences.
- Reinstate vocational training and home skills in public schools, less testing. (Electrical, plumbing, technical, horticultural, financial, etc.)
- Require private and charter schools to accept low-income children without regard to location.
- Resources for jobs and education for foster kids.
- Resources into public schools, teacher retention.
- Return to realistic values, promote hard work ethics, not handouts.
- Safer neighborhoods, better school systems, and more money for teachers.
- Safety for all ages.
- School all year round.
- School security.
- Schools are the most important item on my agenda. I am a county resident and have seen first hand how a Durham School (large) operates. It is not a pretty picture. Communication between the school and parents is lacking. Adequate teachers are okay but exceptional would be better but there is no way to retain teachers when they are treated with disrespect and not paid adequate salary.
- Seniors need more benches along Guess Road for they walk from home to get to the bus line and need seating or benches to be installed.
- Set up a police academy magnet school.
- Shut down government all together.
- Smaller classrooms, parenting classes.
- Someone needs to govern the public-school system to ensure we have qualified individuals in high ranking positions, not just friends of the individuals in high status positions.
- Spend more on teachers' salaries.
- Sports and leisure activities for teens, pre-teens, toddlers.
- Start young by ensuring there are enough affordable daycares. Provide parenting resources focused on single parents and low-income families.
- Stop arresting parents for disciplining their youth...our youth are not learning that there are consequences for their actions until it is to the point they are arrested. They need to be able to learn that at home. And parents should be allowed to teach that with some lenient force (spanking, taking away phones, etc.) if that's what is needed.
- Stop funding charter and private schools. All public schools only funded by public taxes.
- Stop funding charter and private schools and invest in the public-school district.
- Stop the killings.
- Stop trying to do parents' job.
- Sue the North Carolina government to provide more education.
- Supply our youth with current up-to-date resources.
- Support charter schools.
- Support Durham Public Schools and stop wasting resources with Charter Schools that do not support diversity and are minimalizing the impact of already established schools.
- Support families.
- Support families in learning to be responsible for themselves.
- Support funding for arts education in schools.
- Support more charter schools.
- Support parents. (Mentioned twice.)

- Support schools.
- Support schools and improve meal options for all students. Vegetable education and meal prep.
- Take a good look at the educational system, e.g. public schools.
- Take care of safety and gangs. There has been a large increase of shootings and violence over the past few months.
- Take the politics out of the equation.
- Talk to churches.
- Teach about healthy relationships at every grade level in every school; support families to have secure housing, employment, food, mental health, and public health services.
- Teach children not to be bad for society.
- Teen after school program, job skill development, programs for after school for families that work in the evening.
- Teen work programs, vocational training, playgrounds.
- The youth lack basic skills, knowing right from wrong, too much emphasis on progressive training/indoctrination.
- There aren't any options for at risk teens in the city. All parks and recreation programs only go up to age 12. It totally excludes teens from 13 to 16. There are no affordable options for summer camps for teens as well. They are at a critical age where their interests and talents should and need to be explored.
- They are doing the best they can. Sadly, it's up to the parents to encourage their kids to be the best they can, and stop being so entitled.
- Throw out common core.
- To be more involved in schools programs/after and during school.
- To have more teen related resources and projects that aren't cost related.
- Train teachers to teach all students.
- Training for disabled to attain jobs.
- Try to engage them early; get them help before they get into trouble.
- Tutoring, parks and recreation activities and skill development.
- Universal childcare and preschool opportunities, access to quality.
- Universal free pre-K and after school.
- Universal preschool and pre-K, paid parental leave, affordable childcare.
- Universal pre-K.
- Unsure at this time.
- Up education, up awareness of activity, available for youth.
- Update schools, include in the budget adequate funding for competitive salaries as well as supplies for classrooms. Parents should not be taxed with this as the majority are single mom households. Change the system of how children are allowed in private schools. It seems biased and a lottery that is only privy to a certain group is unfair.
- We have to find the money to pay teachers, build schools, and equip the schools with the tools/technology that is needed. We're losing all of our great teachers to other states.
- Well paid teachers.
- Work with social service agencies and school systems to recognize and identify what they see with children and youth as far as their needs so that they can reach full potential and thrive.
- Work with the state to improve education.
- World-class education; exposure to diverse career paths, assistance planning and guidance to achieve goals.

- Wow. Find and hire the best teachers possible, provide opportunities for children to be exposed to as many ideas as possible. Museums, art, music, STEM, get parents involved. Consider school uniforms (yes, I know it sounds silly, but maybe that will help decrease perceived differences in status, help the children believe they are on a level playing field with their classmates).
- Young teens should have more big brother and sister programs to help lead and guide them. There should be more outside resources of education for children who struggle with learning.
- Youth programs, incentives, camps, etc.
- Youth summer work.

Q27. What can local government do to better engage residents and neighborhoods in decision-making processes?

- A better job of keeping the residences informed.
- A better way to give out information.
- A welcome packet when moving to Durham listing all the resources and processes for co-decision-making.
- Active solicitation to update us on processes.
- Actively engage and recruit for input. Residents have jobs and other obligations, government must actively work to be inclusive.
- Actually, communicate with residents via newsletters.
- Actually, go out into the neighborhoods.
- Address crime in the city. I always thought of using the greenways, etc. but have heard of violence on the trails so I do not know what areas are safe. And if you watch the local news most of the violence is Durham.
- Advertise, host open forums, take votes.
- Advertise the opportunities.
- Affordable housing.
- Allow online input in attrition to live meetings.
- Already doing excellent.
- Already going above and beyond.
- Any advertising.
- Ask.
- Ask and give ample time to participate.
- Ask for their opinions. And when their opinion is one that only benefits that individual or a small group and not all of society. Ignore it. Surveys like this are great as well.
- Ask more questions, have broader representation on public boards and committees including youth.
- Ask our opinion. This is the first time I've been asked my opinion and I've lived here for 8 years.
- Ask, do polls.
- At times, offer incentives for residents to come out, not just child care. Offer gift cards or discounts on applications.
- Based on my household income, I will not be able to enjoy the benefits listed.
- Be clear, be simple.
- Be more accessible.
- Be more accessible. Meet where people are local business instead of in three stuffy government buildings. Online surveys.
- Be more informed of meetings.
- Be more open about issues.
- Because of socio economic differences as well as age differences, every resident is not computer literate, have access to email and/or social media platforms, information is not received. Devise an effective methodology of getting information to all residents.
- Being informed better.
- Better advertisement.
- Better communicate about public meetings.
- Better communication more timely.

- Better communication/outreach to inform of opportunities to engage. More referenda about issues but with education, information, details.
- Better communication/outreach. I hear about things after the fact.
- Better communications; freer access to public documents.
- Better information.
- Better knowledge sharing of what is going on in the local government.
- Better leadership.
- Bigger presence in local communities, not just on TV.
- Bulk emails in advance of meetings and decisions.
- By giving residents first notice on foreclosures in the community so that we can save our communities.
- Call us just like the public-school system does parents.
- Canvassing community.
- City meetings, surveys via mail.
- Communicate.
- Communicate, be transparent, ask.
- Communicate through letters or make some meetings.
- Communicate via listservs more.
- Communication is the key.
- Community meetings and more YouTube updates.
- Community meetings that are easily accessible to residents.
- Community meetings.
- Community outreach.
- Contact the homeowner, other than taxpayers.
- Continue to engage people online, listen to groups that serve as a proxy for community good.
- Continue to notify all residents of hearings and issues, evening meetings.
- Continue to provide timely and detailed information.
- Continue to reach all residents.
- Continue to reach out to all communities.
- Continue to recruit good candidates.
- Continue your efforts.
- County gets little to no funding or development while we see 100s of millions spent in the city.
- County to have PACs.
- Create better jobs for residents to allow them to live without stress, participation will be automatic.
- Create more platforms for conversation and make these platforms known (and worth attending).
- Dedicated staff.
- Definitely.
- Direct communication through forums, announced in public mailings, texts.
- Direct mail, speakers at neighborhood meetings.
- Diverse communication.
- Do live feed meetings.
- Do speaking at Ruritan/Civitan/Rotary Clubs.
- Don't think local government cares what residents think.
- Don't waste so much of the city budget on stupid things like rebuilding perfectly good sidewalks.
- Door to door phone call.

- Doorstep campaigning.
- Durham County newsletter mailed to residents.
- Durham town council hates Jews and Israelis.
- Easy to access open forums about local decisions.
- Education. (Mentioned twice.)
- Educational meetings at libraries.
- Elected officials should do a better job in connecting with those that elected them.
- Election day city holiday, more public appearances from Mayor and City Council.
- Emails.
- Employees should show courtesy and commonsense.
- Enforce laws on the books and explain it to citizens when they are being enforced, i.e. animal control.
- Establish a contact in every community and communicate frequently.
- Facilitate for residents to participate in the decision-making process.
- Feedback and planning.
- Find additional ways to receive input.
- Finding better ways to connect and communicate with residents. The county is large, find ways to engage within each neighborhood to organize grassroots community engagement.
- Fine as is.
- Fix streets and sidewalks in a timely manner.
- Fix up dump in Bahama. Needs rock and expanded recycling services.
- Flyers delivered to residents.
- Flyers on buses and at city park/Duke Forest trailheads for public meeting schedules. Create more subcommittees.
- Form group made-up of citizens for Durham.
- Forms like these help you.
- Forums.
- Get better educated city council members who are willing to listen.
- Get cops on the streets.
- Get out into the community more.
- Get out of our business and lower taxes.
- Get rid of the guns in the projects.
- Get the information out using other options.
- Get the residents involved.
- Get the word out to younger people. Use social media, NPR, radio, and median signs.
- Give information in timely manner so response and participation could be scheduled.
- Government “engagement” is lip service, not real.
- Hands on. Go into the communities and find what changes need to be made. Engage.
- Have community center meetings outside of typical locations.
- Have events in their communities, especially if it is close to their home.
- Have members of communities more involved in government and increase the benefits their communities see from the city and county.
- Have more open forums to the public. If they have them already, learn how to get the information to the public that they exist.
- Have more people to come out and speak.
- Have more public meetings, not just in a city council meeting.

- Have more town meetings at times that working citizens are able to attend.
- Have representatives who represent only small areas so they can actually engage in issues. Need bigger city council.
- Have representatives on the council board.
- Have wide spread information booths to get information out to residents.
- Hire a policy analyst to produce informative videos on choices our officials face.
- Hold events in the community. Make sure the events, materials, websites are in Spanish and other common languages.
- Hold house discussions with city officials and employees.
- Hold local Town Hall meetings.
- Hold meetings. Listen better.
- Hold more meetings in public where people actually listen to concerns.
- Hold more open meetings.
- Hold town hall meetings.
- Holding meetings for Public Safety and neighborhoods where speeding is an issue. There's a lot of us.
- Honestly, I'm not sure. Sorry I'm not much help with this one.
- Host public meetings in various communities.
- Housing and development plus road development. No more houses, many more roads needed.
- I appreciate emails, opportunities to attend public forums and updates through social media and the News & Observer.
- I don't know, I try and stay away from the government, because everyone has an opinion.
- I'm not sure. I think local government needs an uprising of change. Something so dramatic to wake up the city and county of Durham.
- Include the residents of Durham and County.
- Include white people without calling them racists.
- Inform residents ahead of time, not after the fact.
- Inform the community.
- Inform them.
- Inform us through mail and have more stand ups at court house or community centers.
- Information more often.
- Informative mailings to all residents.
- Involve the neighborhood more.
- Just stop taxing the middle class to prop up the poor.
- Keep communicating. Please focus on schools.
- Keep having meetings.
- Keep informational gatherings small and local so persons will feel neither intimidated nor stressed about size or arrival/parking.
- Let residents know when meetings are.
- Let them have input in the decision making.
- Listen.
- Listen and enact residents desires.
- Listen to them.
- Listen with a reasonable ear and not with your political career in mind.
- Look at other cities' mistakes and avoid them.
- Mail. (Mentioned six times.)

- Mail newsletters.
- Mail out info to all residents and/or call residents.
- Mail surveys, apparently.
- Mail the information.
- Mailings about city council meetings that involve the public.
- Make it easier for residents to know what is being discussed. Younger generations moving away from cable. City needs to get more creative with making itself accessible.
- Make it easier to be well-informed. This survey has encouraged me to try to engage more.
- Make residents aware of options that are not immediately being acted upon but are in the long-range plans.
- Make residents aware of the website.
- Make residents aware of upcoming changes.
- Make sure everyone knows when meetings are (day, date, time, location, etc.); how to be prepared to speak; people who have satellite or no cable or internet or cellphone might not be aware of meeting information.
- Make sure information regarding decision-making is easily attainable.
- Make sure they receive information.
- Make them more aware of how it benefits them.
- Making public announcements on TV/news about meetings, dates, and times.
- Maybe get out paper notices since not everyone has the ability to access the internet or TV.
- Meet citizens to assess their needs.
- Meet with the community to get suggestions or do surveys.
- More advertising.
- More and timely information.
- More communication for all, not select few.
- More communication through newspaper.
- More communication with increased frequency.
- More community sessions.
- More forums.
- More frequent, shorter surveys.
- More information about meetings.
- More information and widespread access to events through communities.
- More information sessions in neighborhoods about changes there.
- More input from residents.
- More interactions with the community.
- More mailings and emails like these.
- More posts on social media.
- More processes like participatory budgeting; more engagement of city/county in schools to educate youth on importance of civic engagement.
- More public hearings.
- More radio presence to pass information, advertise, signage.
- More social media.
- More subject-specific email list (opt-in).
- More surveys, actually going out into the community and talking to people.
- More town hall meetings at different city locations at different times.

- More town hall type meetings.
- More visibility of issues in the neighborhood, really listen to residents rather than investors.
- My area seems to be on the fringe being in Durham county but city if Chapel Hill, so I hear and see much more about TOCH than Durham County. I'm not sure.
- Need to research candidates for public office before putting on ballot.
- Neighborhood meetings or single topic city meetings.
- Neighborhood town hall meetings.
- Neutral.
- Newsletter mailing or email.
- No suggestions at this time.
- Not ram through a light rail project which will do no good and the majority of the public does not want.
- Notify residents of city/county forums via US mail. I do not regularly check the Durham twitter or Facebook pages for that information.
- Offer more information to residents.
- Online discussion boards.
- Online quizzes, questionnaire.
- Online voting. (Mentioned twice.)
- Open forums.
- Outreach programs, face to face contact, use the churches.
- Outreach to Duke Grad students.
- Outreach: particularly budgeting.
- Overhaul Durham County Planning to focus on county and not just city priorities. Leaders at city level do not respond to inquiries.
- Partner with local community groups more often.
- Possible, but the public input seems to only work for the "progressives".
- Post about process and decision-making discussions at least a month in advance.
- Post in neighborhood newsletters when and what decisions are being made, post the info in libraries, whatever happened to bulletin boards in grocery stores? We all go to them, maybe we should bring them back.
- Promote city TV channel better.
- Protect neighborhoods from inappropriate development.
- Provide adequate and available facilities for meetings.
- Provide information to low income neighbors by hand delivery.
- Provide more information prior to decision making processes.
- Provide notice of meetings in advance and often to allow people to plan/schedule to attend.
- Public forums.
- Public meetings.
- Public meetings and mass email or waiting on issues inviting responses.
- Recruit advocates from disabled and environmental activist communities to work with planners. Create positions on boards/committees dedicated to those advocates.
- Regular contact about social/political issues and votes upcoming.
- Regular monthly newsletter distributed to all taxpayers by mail and/or e-mail.
- Safety.
- Satisfied with local government communication.
- Schools should have more information about local government.

- Secede every part of county.
- Seek more input directly by increasing face-to-face interaction at community events, grocery stores, parks, etc.
- Send a newsletter to remind us.
- Send fliers out ahead of time with clear indication that our participation is requested. Also, use local news outlets to advocate for local events more.
- Send letters.
- Send mail through post office and email about issues and what to do if you want to be involved or heard.
- Send out more info in mail.
- Send out proper notification to every homeowner.
- Send single issue online survey more frequently.
- Send survey.
- Sending out surveys like this although electronic would be better.
- Senior adult orientation friendlier.
- Serve the residents and not themselves.
- Show how the current tax money is being spent. I have trouble agreeing to pay more in taxes when I don't feel like my current taxes are being spent the way they should.
- Social services.
- Social media ads.
- Solicit feedback via mail.
- Speed bump Keystone Crossing separation from Keystone Crossing since on the main road. Get rid of panhandlers.
- Stop building homes for the rich and think about the poor people.
- Stop catering to rich residents, protect the existing ones.
- Stop engaging just minorities, but those of us who don't use social services.
- Stop having your meetings at City Hall, it is almost impossible to find parking.
- Surveys and polls.
- Surveys, community events.
- Surveys like this.
- Surveys, open to public meetings with participation.
- Take ideas seriously.
- Talk.
- Talk to us. (Mentioned twice.)
- Target development information to folks that live within ten miles of the project.
- Televised state of the city or town halls.
- Tell residents what's going on and how to be involved.
- Text.
- The city collects a lot of input and ultimately makes decisions without properly or thoroughly explaining why certain input was ignored.
- These surveys.
- They have already started using community sites like next door.
- Think that meetings for residents or in our neighborhood should be held more often.
- This is a good question and I'm not sure of a good answer.
- This survey is a great start. (Mentioned twice.)

- This survey is the only contact I've ever had from Durham government.
- Through news and internet publication.
- To invite to participate in decisions.
- Too many beggars, get them off streets.
- Town calls, letters like these, and phone calls. Gives jobs.
- Town Hall city council.
- Town Hall meetings. (Mentioned four times.)
- Town Hall meetings. Christian lives matter.
- Town Hall, social media, open forum, open house.
- Town hall meetings. Tweet about them and plan them for non-business hours.
- Traditional mail for non-computer homes.
- Transparency. (Mentioned twice.)
- Transparency, open forums with advance notice by mail.
- Try being more transparent about opportunities in surrounding neighborhoods.
- Try to get info out more.
- Unsure. I am from the northeast and the town had a very active community website and information center, but it was very small compared to Durham (city and county). I live in the county of Durham and do more local inquiring in my town.
- Use email, in addition to popular social media.
- Use HOA associations.
- Use layman's terminology inclusive of all forms of communication.
- Use online survey, hire young and talented people.
- Use social media more and let people know the social media pages exist.
- Utilize web applications where citizens can check on happenings in one place.
- Visit neighborhoods and talk with citizens besides at voting time.
- Walk the neighborhoods and talk to the people.
- Website is ok, but could be easier to find stuff, especially new developments and what's happening.
- Weekly/monthly newsletter via email.

Q30. If you voted recently, was there anything particularly good or bad about your voting experience?

- Acceptable process.
- Access to early voting has been good but more sites would be nice.
- Advertise early voting and make it easier for people to vote.
- All good. (Mentioned three times.)
- All great. Wonderful stickers.
- All the people trying to vote one way or another outside the polls.
- All the solicitors out in the parking lot.
- Always a great experience.
- Always good.
- Am in favor of voter ID.
- Appreciate early voting.
- Appreciated the long early voting period. Poll volunteers were friendly and helpful.
- As a new resident, getting my license was a nightmare.
- As usual, nothing special.
- At a school while school was in session. Kids had just been released and the school and parking lot were insane.
- Availability of polling locations.
- Bad. (Mentioned twice.)
- Bad/no ID required.
- Bad. They did not require voter ID.
- Bahama location. Excellent.
- Ballot process went well.
- Board of Elections website is bad.
- BOE site very crowded.
- Bombardment by obnoxious people.
- Candidates were not particularly good.
- Clear and easily accessible.
- Close by polling place, good hours, no line. All good.
- Confusing.
- Conveniently located, nice volunteers, and quick voting process.
- Crowded.
- Curbside parking very good.
- Democrat house winning in republican administration.
- Democratic party harassment.
- Did not vote.
- Don't like that you can't vote anywhere in city after early voting.
- Don't vote.
- Drive up voting was good.
- Duke had great facilities and short lines.
- During the last major election, experienced the outage that Durham had, polling was backed up. Mid-term much improved. Let's make sure that our community keeps flexibility in times, locations to vote.
- Early voting access to polls was easy.

- Early voting and same day registration is very important and helped a lot.
- Early voting, easy access, no wait time, convenient.
- Early voting is awesome.
- Early voting is easy and convenient.
- Early voting is very well run.
- Early voting, no wait.
- Early voting was a good experience.
- Early voting was easy and convenient, very important to maintain.
- Early voting was easy and had lots of times and locations.
- Early voting, was easy to access.
- Early voting was fantastic.
- Early voting was great. (Mentioned five times.)
- Early voting was simple/easy.
- Early voting was very convenient.
- Early voting was very easy, but should be expanded.
- Ease of check-in.
- Ease of early voting most appreciated.
- Easily access to the poll I voted in. No wait. Ease of parking.
- Easily accessible and fast.
- Easy. (Mentioned four times.)
- Easy access to voting polls. Bad because Trump got elected.
- Easy and fast.
- Easy early voting, long line for handicap drive-up service at library.
- Easy flowing.
- Easy, lines were managed well.
- Easy to vote absentee.
- Easy voting at S. Regional Library was easy.
- Efficiency, staffing good.
- Efficient, friendly people.
- Efficient process; professional and friendly personnel; like paper ballots.
- Election database for checking, paper ballots, no ID needed.
- Electioneers on polls were annoying.
- Everything was quick, smooth, and efficient.
- Everything went smoothly.
- Excellent access, friendly staff/volunteers at polling locations.
- Excellent help at the polls.
- Extremely long lines and aggressive (and far too close) campaigning on site.
- Familiar faces and the senior citizens' effort.
- Fast and easy.
- Fine. (Mentioned twice.)
- Friendly election workers.
- Friendly people, no waiting.
- Friendly poll workers.
- Get people working, more knowledgeable.

- Glad there was a line, lots of people voting.
- Glad we have voter ID law.
- Good. (Mentioned ten times.)
- Good access in North Durham.
- Good. Love going to my local voting location and interacting with all the friendly regulars who staff it.
- Good because it was fast. Bad because the sticker looks like we were from Russia.
- Good customer service for handicapped. It was excellent.
- Good directions and support at the polling place.
- Good experience. (Mentioned eight times.)
- Good: helpfulness of volunteers.
- Good process.
- Good, no problems. (Mentioned twice.)
- Good, quick.
- Good. Early voting station at Duke University made it easy.
- Good. Crowded, but patient poll workers and good signage.
- Good. Great new stickers. Family friendly.
- Great early voting experience. Please lobby NKGa for vote by mail/online.
- Great polling places.
- Greeter was nice.
- Helpers were courteous. My candidate didn't win. More communication needed to remind
- I always take advantage of early voting.
- I appreciated early voting options.
- I don't like the fact that anyone, who knows my name and address, can vote in my name.
- I feel confident that my vote counted was handled properly.
- I got my name fixed on the third try.
- I have started using mail in ballots because they are very convenient for my family.
- I like early voting. (Mentioned three times.)
- I like that one of the workers was my neighbor. I dislike that there are still campaign signs everywhere.
- I like the absentee ballot.
- Independent voters were required to choose between GOP and Dem party options in order to participate in primary elections.
- I love early voting in Durham.
- I love early voting. It's always been seamless for me.
- I personally had no problem.
- I prefer computerized voting, so I had difficulty readjusting to pencil in a bubble, but I managed.
- I really liked the early voting so I could get in and out with little to no wait.
- I recently moved to Durham from the Chicago area. I found the voting here with no validation of who I am very surprising.
- I think voting should require ID.
- I was satisfied with my voting experience.
- I'm not responding because I am an Election Judge.
- I'm thankful for early voting. The more days and locations, the better.
- Inexperienced curbside helpers.
- It felt organized, and it was well staffed in a clean facility. Long line, went quick.
- It seems as if it is always against what I vote for.

- It took 3 tries to get the correct information on my voter registration card.
- It took too long. We waited nearly an hour.
- It was a very easy experience.
- It was easy. (Mentioned twice.)
- It was easy to locate voting place.
- It was efficient. (Mentioned twice.)
- It was efficient. Reasonable wait times. Wasn't exactly sure which door was being used but found it eventually.
- It was fast and no line.
- It was fine. (Mentioned six times.)
- It was good, I participated in early voting.
- It was good, well organized early voting.
- It was good. (Mentioned twice.)
- It was good. Too bad the GOP is going to screw it up with Voter ID laws. I would have been happier if the Dems took the Senate.
- It was great.
- It was great, super easy and efficient. Love the early voting opportunities.
- It was ok. (Mentioned twice.)
- It was organized and lines moved fairly quickly. Voting should be taken out of the schools as poll locations.
- It was pretty easy and it's close to my office.
- It was very fast. We voted early if that is needed information.
- It was very simple.
- It went smoothly enough given the turnout on the day.
- It went very smoothly this year. I like having paper ballots, the current ones seem like the best way to vote.
- It would have been nice to have to present ID.
- I've had good experiences voting in Durham county, but it's embarrassing to see early voting mishaps last year on the news in Durham.
- Lack of choices on ballot.
- Limited parking and no a/c in building.
- Lines were long and people helping were slow, needed additional training.
- Lobbyists were all over us before getting in line to vote.
- Location and long waiting time to vote.
- Long lines. (Mentioned five times.)
- Long wait/parking.
- Long waits not enough voting areas need to check IDs.
- Love early voting.
- Love early voting at the library. Easy, convenient, and friendly.
- Need ID for all.
- Need more voters.
- Need more young techie poll workers.
- Nice workers.
- No access to NC Central due to homecoming.
- No bad experience with recent voting.

- No handicapped booths available.
- No ID was needed. Process was quick and convenient.
- No issues.
- No. It was fine.
- No lines. (Mentioned twice.)
- No long lines and was in and out in fifteen minutes to vote.
- No problem.
- No problems encountered, used early voting.
- No, everything was okay.
- No, it was very easy.
- No. Very organized.
- Not enough people voting.
- Not enough people working the polling station.
- Not particularly easy, as ever.
- Not particularly good or bad.
- Not really.
- Not very good options to vote for.
- Nothing bad.
- Offering of curbside voting.
- Organized and efficient.
- Overall good and smooth process.
- Parking arrangement was good even in a small parking area.
- Parking at BOE is problematic; elections staff are always excellent.
- People allowed to hand out flyers for one agenda or the other should not be allowed within the parking proximity of a voting center. I find it borderline unlawful that people can hand out flyers showing all the “progressive picks” should you need that info. Nothing like that for either side should be allowed, as I said within parking proximity. No signs, no petitioning, no flyers, nothing.
- Polling station hours are great.
- Polling station was easy to access.
- Poorly informed people working at the polls.
- Positive experience.
- Positive overall.
- Process was smooth.
- Quick.
- Quick and easy.
- Quick and efficient.
- Really like early voting.
- Remove the individuals outside that distribute pamphlets, it’s too late for those.
- Routine.
- Same people working my precinct for two decades.
- Security worries if at school.
- Seeing voters with sheets of paper from the different organizations telling them who to vote for without knowing what they are voting for. Incredibly irresponsible and damaging.
- Sheriff votes were rigged. Absolutely a fraudulent process.
- Short lines, quick process.

- Short lines and polite workers were great.
- Shorter lines and ease of early voting.
- Should have had to show identification.
- Should have ID. Should not tell refugee friends how to vote.
- Should have to show photo ID to prove that the person voting is the voter or eligible to vote.
- Streamline voting process by requiring photo ID's.
- Support early voting program, very efficient process.
- Suppression here in Durham.
- That the election for Sheriff is not handled like the judiciary elections. The election for Sheriff should only occur during the general election and no party affiliation should be used for voting for Sheriff.
- The lack of voters' ID presentation. Every country in the world requires voter ID except for NC.
- The Durham themed stickers. Poll workers were great as usual.
- The Election Day polling place of the Lick Creek Library is a complete joke when it comes to the number of voters that live in the precinct and the provided space. Please consider switching back to Spring Valley Elementary School that has significantly more room to accommodate the increase in population.
- The employee's attitudes at the polls.
- The experience was very quick and streamlined.
- The ladies at the East Regional Library voting poll are absolutely delightful.
- The lady checking people in (check their name, address, etc.) during the primary attempted to bar me from voting on democratic ticket. I am registered unaffiliated. She never asked me which ballot I wanted to vote on and tried to give me the unaffiliated ballot. When I pointed out that this isn't the ballot I wished to vote on, she took a very long time to remedy the problem. It was very concerning that she may have done this to others who didn't realize they had a choice.
- The long line.
- The people were not clear as to what they were doing. Finding my name took longer than I felt necessary.
- The process was quick with no problems.
- The process went quite well.
- The wait was not long.
- The volunteers were great.
- There was no delay, no waiting for more than 5 minutes to vote.
- There was an unequal party solicitation.
- There were people outside trying to get people to vote a certain way.
- Too easy to vote, no ID required.
- Too many people campaigning at the voting site.
- Took a little longer, but not bad and open on Sunday.
- Took seven months to get the county to find my name but actually voting was very smooth.
- Unable to locate me for several attempts because of two middle names. Confusing and alarming. Thankfully resolved.
- Usefulness in voting for anyone other than a peoples' alliance candidate.
- Very easy. (Mentioned twice.)
- Very easy process, lots of workers.
- Very easy to vote.
- Very easy to vote. The lady in the parking even directed people to the empty spaces.

- Very efficient and friendly.
- Very efficient at both local voting locations and early voting site.
- Very efficient, poll workers were courteous. Great experience.
- Very good experience, lots of opportunity to vote early.
- Very good. Voted early and had changed my registration because of a move. I found the voting site easily and it was seamless. I will say that I had some trouble finding out how to change my county registration from Wake to Durham.
- Very helpful at the polls.
- Very organized.
- Very rude workers.
- Very short lines, good.
- Very well organized, friendly helpers at the Regional Library.
- Volunteers not trained to speed up process.
- Volunteers were rude.
- Voted at Duke University, very smooth process.
- Voted early and it was well managed.
- Voter ID is needed.
- Voter verification could have been faster and easier by showing photo ID.
- Voting experience.
- Voting experience was pleasant and lines were not long. I voted early.
- Voting generally quite smooth.
- Voting in Durham is always fast, transparent, and problem free.
- Voting in Durham is always easy and trouble free.
- Voting is fine.
- Voting location was well staffed, efficient, easy to park and get in and out.
- Voting ok.
- Voting process was very smooth and easy.
- Voting was accessible.
- Voting was available, but more early voting sites and times would be nice.
- Voting was extremely easy.
- Voting, good, two blocks away.
- Wait time and fewer polling places and fewer days to vote.
- Wait time was too long for early voting.
- Was confused by drive up voting and line options, not able to get in library parking lot.
- Was easy. No issues.
- Was not asked for a photo ID, disappointed by that.
- We need voter ID.
- Well organized and efficient.
- Went to early voting in DT Durham and had no wait and friendly staff.
- Went very smoothly.
- When I voted, I received an "I voted" sticker with the Durham flag instead of the American flag.
- Yes and no.
- Yes, never got the absentee ballot that I requested for my daughter.
- Yes. Polite workers. Well located polling places. Would like vote solicitors farther away from entrance.

- Yes. The turnout was great, and the lines were fast moving. Some places experienced voter suppression, which is bad. That needs to be addressed. Maybe mail out reminders to make sure your voting info is correct for your polling place. Voting should be easy, not complicated.
- Yes, one of the Republican pollsters outside the building came up to the car of the person who exited before me and then to my car (both in handicapped parking by the entrance door) to ask if there were any issues with voting. There were no issues, except being bothered by her beyond the line she was allowed to cross. Her intention was to seek out anyone with a possible issue in order to incite some kind of voting incident. It made me feel harassed and uncomfortable.
- Yes, people were very nice.
- Yes, voted. It was fine.
- Yes. Voter suppression by entrenched Republicans is very bad. It goes against the very foundations of a democracy.
- Yes, we waited to vote at the wrong location. It was the same place we voted at last year.