



Criminal Justice Resource Center

Durham County Criminal Justice Resource Center Annual Report FY 2013

January 2014

- *Director's Letter, page 2*
- *CJRC Mission, Goals, Values, page 3*
- *Quality Improvement, page 4*
- *Community Based Corrections, page 5*
- *Substance Abuse Treatment, page 6*
- *Cognitive Behavioral Intervention, page 6*
- *Employment Services, page 6*
- *Support Services, page 7*
- *Pretrial Services, page 8*
- *STARR, page 9*
- *Drug Treatment Court, page 9*
- *Clinical Services, page 10*
- *Juvenile Justice Services, page 10-11*

Letter from Director

“The only thing constant in life is change” - Francois de la Rochefoucauld.

Nothing could be more descriptive for the Criminal Justice Resource Center (CJRC) in Fiscal Year 2013. CJRC staff weathered through a complete rebuilding of our Community-Based Corrections Division, in response to the Justice Reinvestment Act and subsequent changes to the State of North Carolina’s approach to working with local programs. We also updated our organizational structure and established working committees to develop comprehensive policies and procedures, as well as initiated a departmental Quality Improvement Plan. We now monitor staff and client satisfaction, service utilization and review data to support quality improvements. Our updated policies and procedures manual and forms comply with HIPAA standards.



We realigned staff and modified internal procedures to reduce the length of time from referral to intake from up to two months to less than two weeks. Other significant achievements include the award of a federal grant to implement Circles of Support and Accountability for Sex Offenders (one of two awards in the country), the complete re-development of our website, completion of a comprehensive Youth and Crime Community Indicator Report, receipt of two NC Department of Public Safety contracts to provide services to offenders, and the establishment of the Durham County Criminal Justice Advisory Committee.

The Criminal Justice Resource Center is pleased to share with you the Annual Report for Fiscal Year 2013, highlighting the department’s main programs and services. We are grateful for the continued support by the Board of County Commissioners and the County Manager’s Office, as well as our dedicated staff and our partners in the Durham community for their steadfast belief in our mission.

Gudrun Parmer, Director

Criminal Justice Resource Center

Mission Statement

The mission of the Criminal Justice Resource Center is to promote public safety through support for the local criminal justice system and to supervise and rehabilitate justice involved individuals through a wide array of supportive services so that they may achieve their full potential as contributing members of their community.

Vision Statement

Our vision is to inspire every court involved individual to become a productive and responsible citizen in our community. We will support their efforts through continuous improvement driven by the integrity, teamwork and innovation of CJRC Staff.

Philosophy

- We believe the people we serve are valued citizens.
- Every person we serve is entitled to respect, dignity and the right to make choices to improve the quality of their lives.
- We believe each person has the right to the best service we are able to provide and to expect that we will continually strive to improve service quality and effectiveness.
- Our services build on individual strengths, respond to individual needs and are provided with sensitivity to the individual's culture and lifestyle.

Guiding Principles

- We shall recognize all persons as important resources in implementing our mission.
- We shall identify and eliminate barriers that prohibit people from fully participating in our programs.
- We will act in a manner consistent with our ethics, values, principles and standards of excellence.
- We shall provide a courteous and informed response to all requests.
- We shall be polite in all interactions.
- We will address the needs and concerns of the people we serve in a timely, careful and helpful manner.
- We will share responsibility to maximize the benefit of our services and community resources through teamwork and collaboration with the people we serve, all staff in all agencies involved, criminal justice stakeholders, our community and local governments.

Quality Improvement

In FY 2013, CJRC began a review of programs and services to improve their effectiveness and efficiency. CJRC initially focused on substance abuse treatment programs and process improvements. As a result, CJRC completed a Policy and Procedures Manual with standards for client services and staff qualifications, established a Quality Improvement (QI) Committee and Plan, and streamlined referral and intake procedures. The QI Committee has several subcommittees to protect and enhance Client Rights, review Safety Protocols, and improve Clinical Services. The QI Plan has 17 goals and requires quarterly reviews of each goal.

As a result, attendance has improved 10%, the length of time between referral and intake is now less than 30 days, all client interactions, both direct and

collateral, are documented timely. Clients receive more individualized treatment through revised person centered plans; staff is provided monthly clinical supervision and training in-house; clients are informed of grievances and complaints procedure, and both clients and staff satisfaction is surveyed biannually. CJRC's standing safety committee established and maintains policies and procedures to ensure staff and clients are safe while on the premises.

CJRC's client information management system has been modified to assist in streamlining internal procedures to track clients, records and documentation. Employment Services and Substance Abuse Treatment have been modified to be available at times convenient to clients and focus on providing competent and effective programming.

History of the Criminal Justice Resource Center

In 1994, the NC General Assembly passed the Structured Sentencing Act, which expanded sentencing options by adding community-based sanctions for offenders receiving non-prison sentences. Simultaneously, the General Assembly passed the State-County Criminal Justice Partnership Act which provided financial assistance to individual counties or groups of counties to provide Day Reporting Centers (DRC), Pretrial Services and Substance Abuse Treatment Centers authorized by the Structured Sentencing Act of 1994. Durham applied and received a grant to open a DRC.

In 1998, the Durham County Board of County Commissioners merged the locally funded Second Chance Program with the Durham DRC to provide substance abuse treatment to court adjudicated offenders, and DRC was renamed the Criminal Justice Resource Center (CJRC). Over time and through grants, and as the Durham Center stopped providing direct services, CJRC added the Reentry Program to assist ex-offenders reintegrate after released from prison, substance abuse treatment for persons in jail (STARR), Drug Treatment Court, Pretrial Services, and Mental Health assessments and referrals for those involved in the justice system.

In 2011, the NC General Assembly passed the Justice Reinvestment Act which repealed the State-County Criminal Justice Partnership Act and revised probation options and supervision. The changes included funds for service contracts for Community Intervention Centers and Treatment for Safer Communities, treatment programs for high risk and high need probationers. CJRC applied and was awarded contracts for both CIC and TECS.

In 2013, CJRC continues to provide to court-involved individuals substance abuse treatment, cognitive behavioral intervention, employment, housing case management, and other supportive services pretrial, post conviction, while in jail, and post release from jail.

Community Based Corrections

Community Based Corrections (CBC) provides substance abuse treatment, cognitive behavioral programming, employment, housing, and other wrap around services to court involved adults living in Durham County. The individuals are at least 16 years old and referred by NC Division of Community Corrections (Probation and Parole) and the NC Courts. Individuals are referred for specific programs like Community Intervention Center (CIC), Treatment for Effective Community Supervision (TECS), Reentry (REP), or Second Chance Program (SCP). The programs use evidence based practices to reduce criminal activity and substance use.

Community Intervention Center and Treatment for Effective Community Supervision

Community Intervention Center (CIC) and Treatment for Effective Community Supervision (TECS) are two contracts operated by NC Division of Community Corrections to provide services to offenders. Probation officers order individuals to CIC or TECS.

CIC is a last chance opportunity for high risk and need, unemployed offenders in violation

status or at risk of probation revocation. CIC participants receive cognitive behavioral intervention programming (CBI), substance abuse treatment, and employment assistance.

TECS referrals are offenders with high risks and high needs that can benefit from CBI, substance abuse treatment or support services.

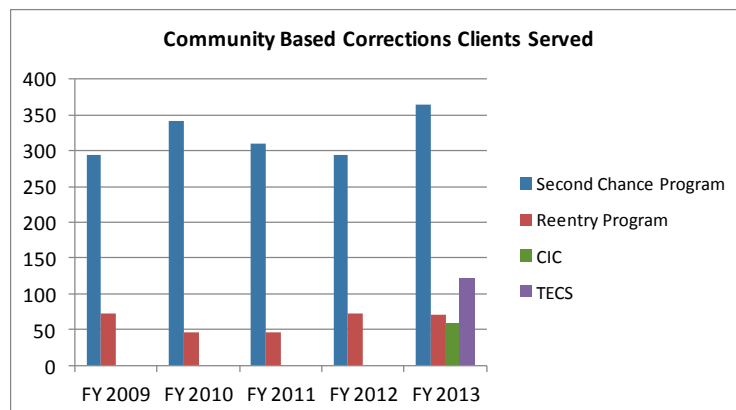
Reentry Program

Reentry Program (REP) is designed to facilitate the smooth return of offenders into the community after incarceration in the state prison system. Individuals in the Reentry Program are considered serious and/or violent offenders who served significant time in prison for high-level felonies (Classes B1 through E).

Second Chance Program

Second Chance Program (SCP) is a substance abuse treatment program designed for probationers or parolees who do not require the structure and supervision of CIC or TECS. Individuals are referred by Probation or directly through the Courts. Most individuals in SCP receive substance abuse treatment only. Supportive services are recommended as needed.

- In FY 2013, there were 615 CIC, TECS, REP and SCP clients; 472 were new admissions
- Of the 435 who exited the program, 39% successfully completed their program



Substance Abuse Treatment, CBI and Employment

Substance Abuse Services

The 2012 National Survey of Drug Use found that 25% of parolees 18 and older, and 30% of probationers 18 and older, used illicit drugs in the past month.

CJRC offers a continuum of outpatient substance abuse treatment services to offenders in Durham County who are on probation and parole. Treatment services are provided with the goal of helping clients establish crime and drug free lives. Treatment services are tailored to the individual needs of the clients beginning with the development of a person centered treatment plan which builds on individual strengths and needs. Each client is placed in a level of care that reflects his or her substance abuse history and frequency of use. Clients receive group counseling, individual counseling, drug testing, and sanctions and rewards for attendance and compliance with program rules.

Substance Abuse Treatment Levels

Regular Outpatient Treatment (ROT) is for individuals that meet the criteria for a *substance abuse diagnosis*. Clients participate in group and psycho-educational classes, as well as individual sessions that are appropriate for the level of care. Individuals receive 4 hours of treatment services a week.

Intensive Outpatient Treatment (IOT) is for individuals with *substance abuse dependency diagnosis*. The majority of clients placed in this treatment level have chronic substance use patterns and related lifestyle problems. This component consists of group and individual sessions 9+ hours a week.

Aftercare is for individuals who completed ROT or IOT and are continuing to receive treatment at lower levels of frequency and intensity. Aftercare focuses on relapse prevention.

- 458 clients received substance abuse treatment
- 361 cases were closed and 42% of them successfully completed

CBI

Cognitive Behavioral Intervention programming uses a curriculum that teaches participants to understand their thought patterns, feelings and behaviors to change criminal thinking and anti-social behavior. The CBI curriculum utilized by CJRC is “Thinking for a Change”. Thinking for a Change is a closed group, 25 lesson curriculum taught over 2 to 3 months that requires extensive in-class participation and reflection and homework by participants.

- 19 of 41 TECS CBI cases had a positive outcome (46%)
- 32 of 47 CIC cases had a positive outcome (66%)

Employment

Many clients come to CJRC with no job, work history or employment skills. Through a partnership with Durham Technical Community College (DTCC), CJRC has continued to offer employability skills through its 3 Easy Step Program, including resume building, interviewing, and computer use. Classes and trainings include forklift operation, automotive services, and culinary arts.

- 35 clients obtained 43 jobs

In FY 2013, CJRC, in partnership with other Durham County departments, increased from two to four the number of work experience positions for offenders. The positions are work experience opportunities where offenders must apply, learn a job skill and how to maintain a job.

- 10 clients filled the positions
- 4 clients were placed in shorter-term assignments

Support Services

All participants are assigned a case manager who works with them to remove barriers that could negatively effect a participant's likelihood to become a productive, healthy citizen. Case Managers provide assistance to access literacy programs, housing, vocational assessment and training, clothing, food, identification and insurance documentation. The case managers also coordinate with other community providers to address mental health and physical health needs.

Housing

Our residential facility offers short term placement for adult males who are in need of transitional housing. The home is primarily used when offenders are at risk of becoming homeless because they have just been released from prison and do not have a place to live or unable to stay in their current location. CJRC contracts with a community provider to staff the 6 bed facility 24 hours each day, 365 days a year.

The facility is a transitional house, so CJRC staff assist clients placed in the home find long term and permanent housing arrangements.

- Clients utilized 1898 bed days for an occupancy rate of 87%

Education

CJRC collaborates with Durham Technical Community College to provide Adult Basic Education and General Equivalency Diplomas (ABE/GED) courses 5 days a week at CJRC's facility.

- 4 clients obtained their GED, 7 clients passed 20 GED subject tests

Mentoring

The Reconciliation and Reentry Ministry, a partnership between CJRC and the Religious

Coalition for a Nonviolent Durham, develops and supports faith-based support teams for Reentry clients. The teams are specially trained to support newly released prisoners in the reintegration process. These partnerships offer long-term support to clients in the everyday processes of reconnecting to the community.

Since January 2004, twenty-one congregations with a total of 168 volunteers have partnered with 58 individuals. Seven partners re-offended over the ten year period for a 12% recidivism rate. None of the offenses were violent.

In FY 2013, Reconciliation and Reentry Ministry had seven teams and former offenders in active partnership.

Transportation

CJRC provides bus tickets to clients with no means of transportation to attend treatment, employment and other services CJRC arranges for them. CJRC closely monitors transportation assistance to insure bus tickets are used for authorized trips.

- 218 clients were issued bus tickets

Basic Needs and Referrals

Clients often do not have basic necessities such as clothing, food, identification documents, prescriptions, and health care. CJRC assists clients cover basic needs through internal services, like the clothing closet, or refers to other government and community providers.

CJRC also refers clients for mental health, veterans, disability, etc. services that other agencies and community providers specialize in.

- 107 clients were referred for basic needs and other services

Pretrial

Established in January 2006, the purpose of Durham County's Pretrial Services is to create a systematic approach for recommending release and community supervision for defendants who do not pose a risk to the community as they await trial. The overall goal of the program is to relieve jail crowding and to ensure that defendants return to court for disposition. Durham County Pretrial Services focuses on three components: First Appearance, Pretrial Supervision and Electronic Monitoring.

First Appearance

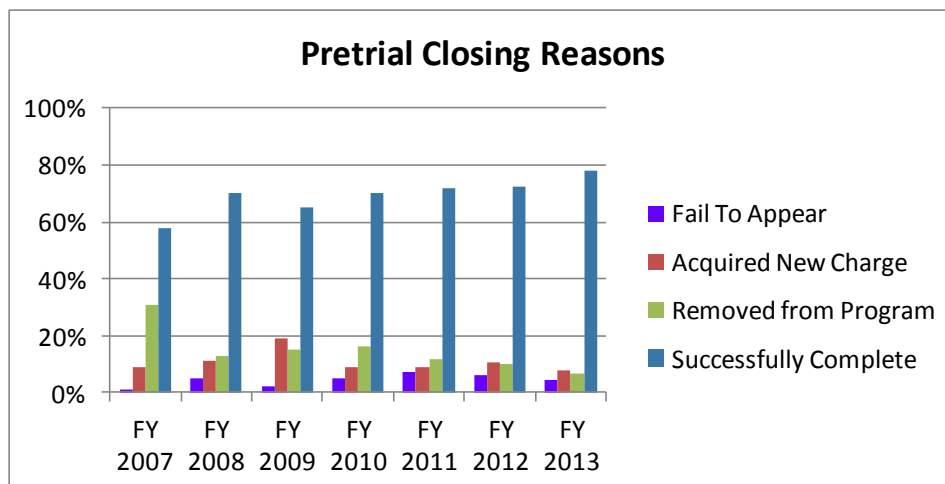
Pretrial Services strive to provide complete and accurate information to judges to assist in the release or detention decision for inmates. Pretrial Services prepares criminal record histories of all defendants. For all individuals considered for the pretrial release program, Pretrial staff also conducts a risk assessment, which contains criminal history, and information about community ties, school attendance, mental health, substance abuse and medical problems. Pretrial staff

also provides some assistance to those not eligible for Pretrial Services by notifying family members or friends of court dates and bond amounts.

Pretrial Supervision and Electronic Monitoring

Pretrial Services actively supervises pretrial defendants while ensuring that agency-mandated conditions and court-ordered requirements are satisfied. Pretrial supervision includes office and/or field contacts with defendants, and court date reminders. Electronic Monitoring is also available for high risk offenders at the court's request.

- Pretrial conducted 1275 Risk Assessments
- 78% of pretrial supervisees attended all court dates until disposition without acquiring a new charge
- 5% failed to appear for a court hearing
- 7% obtained a new charge
- 7% failed to comply with release conditions and were returned to jail
- 27,968 jail bed days were saved for a potential savings of \$2,761,281.



STARR

The Substance Abuse Treatment and Recidivism Reduction Program (STARR) is a cooperative effort between CJRC and the Durham County Office of the Sheriff. STARR is an intensive four-week chemical dependency treatment program provided to inmates in the Durham County Detention Facility. The majority of STARR participants are court or probation ordered.

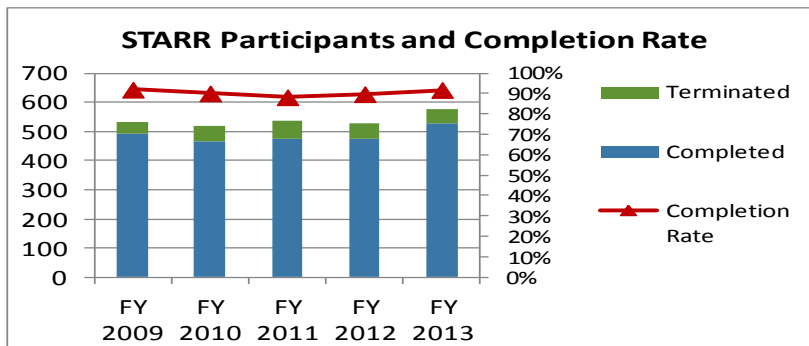
Treatment consists of addiction education, group therapy, and community resources education. Inmates also attend 12-step recovery meetings. A minimum score of 92 points is required for graduation. Points are awarded based on attendance, participation, and successful completion of daily reading and written assignments. Forty participants can be served each treatment

period and all slots are usually filled.

Upon completion of STARR, an additional four-week program (STARR GRAD) is available for 25 inmates. Treatment focuses on relapse prevention, life skills, release planning, and linkage to services upon release. Participants receive group counseling, psycho-educational classes, and some individual counseling.

In FY 2013, a psycho-educational Wellness group was added for STARR participants with co-occurring mental health and substance abuse diagnoses.

- 456 inmates were admitted to STARR, 259 continued to STARR GRAD
- 92% of STARR and STARR GRAD participants graduated



Not including participants that were transferred to other detention facilities or released prior to the end of the 4 week program, the 5 year average of completions ranges from 88%-91%

Drug Treatment Court

Drug Treatment Court is an intensive, highly structured program designed to identify and treat offenders whose criminal activities are generally related to substance use. The program places offenders in Intensive Outpatient Treatment services for substance use and provides structure in that person's life. Accountability is provided in part by a team of court related personnel and treatment professionals who meet bi-weekly and utilize a sanction and incentive system to respond

to program compliance.

Adult Drug Treatment Court's mission is to break the cycle of crime and drug addiction by offering the tools to stay clean, including, substance abuse counseling, and housing, school and employment assistance.

- 42% of FY 2013 graduated (15 of 35 discharged)
- 26% of those discharged in FY 2012 were rearrested for a new misdemeanor or felony charge

Clinical Services

Jail Mental Health

Two staff provide mental health assessments and discharge planning for inmates identified as SPMI (Severe and Persistent Mental Illnesses (SPMI) through an screening tool used at the time of booking a person in to the jail. The target illnesses include Schizophrenia, Bi-Polar Disorder, Major Depressive Disorders, and other individuals deemed to be in need of immediate treatment.

- 1608 inmates assessed and assisted

In addition, the jail mental health practitioners monitor suicide precautions, respond to sick calls, severe mental illness (SMI) cases, and provide psycho-social educational treatment for

dually diagnosed (mental health and substance abuse) groups.

Psychologist

The Psychologist's primary services include psychological evaluations of youth and adults in the criminal justice system, with recommendations for follow up treatment.

In addition, brief supportive guidance and counseling is provided to family members. Consultation services are also provided for Juvenile Court Counselors, the Courts and Child and Family Support Teams following completion of evaluations.

As a supplementary service, the psychologist will provide supportive counseling for youth placed in extended detention.

- 54 assessed and assisted

Juvenile Justice Services

Juvenile Justice Substance Abuse Mental Health Assessor

The JJSAMH clinician evaluates youth involved with the juvenile justice system for mental health and substance abuse issues, determines eligibility for available funding sources, makes treatment recommendations to link youth and families to appropriate mental health and substance abuse services, and provides care coordination, when needed. The clinician engages the youth and his/her family along with Juvenile Court specific services and/or other community resources to identify the most appropriate treatment referrals.

- 192 persons assessed and assisted

Youth Home

To insure connection to and coordination of behavioral health services, all youth admitted to

the Durham County Youth Home are screened for mental health, developmental disabilities and or substance abuse services (MH/DD/SA) issues. The youth, family members and community support team receive further substance abuse assessments and psychological evaluation/testing, and discharge planning as needed.

- 92 youth assessed and assisted

This service was provided with funding from a contract with Alliance Behavioral Healthcare. The contract was terminated in FY 2014 due to a lack funds.

Juvenile Crime Prevention Council

The NC Division of Juvenile Justice (DJJ) collaborates with the Juvenile Crime Prevention Councils (JCPC) in all counties to galvanize community leaders, locally and statewide, to reduce, and

Juvenile Justice Services

prevent juvenile crime. JCPC works to develop community-based delinquency prevention strategies and programs to divert at-risk juveniles from becoming court involved. The Council assesses local youth service needs annually and addresses gaps in services.

JCPC awards grants to community organizations targeting service needs and youth at high risk for court involvement. In FY 2013, JCPC distributed \$536,666 via a request for proposal process. Eleven programs were funded and 726 youth were served.

Gang Reduction Strategy

The Gang Reduction Strategy Steering Committee reviewed and approved the [*2012 Youth and Crime Community Indicator Report*](#), a report that

FY 2013 JCPC funded programs were:

- Durham County Teen Court
- Durham County Restitution Program
- Edna Spaulding Conflict Resolution Center, Juvenile Justice Project
- Child & Parent Support Services, Evidence Based Trauma Assessment & Treatment
- Alliance Behavioral Healthcare, Juvenile Psychological Evaluation
- Exchange Clubs Family Center, Parenting of Adolescents
- The Durham P.R.O.U.D. Program (PROUD—Personal Responsibility to Overcome with Understanding and Determination)
- Durham Business & Professional Chain, Rites of Passage
- Durham Cooperative Extension, Project BUILD Street Outreach for Gang Prevention/Intervention
- Ligo Dojo Young Warriors Athlete Scholarship Program

provided relevant information on youth crime and gang involvement, the risk factors that lead to this activity, and a list of service providers who work with at-risk youth. Presentations of this document were made to the City Council, the Board of County Commissioners and a joint City/County/School District Leadership Team meeting.

The Gang Reduction Strategy Steering Committee reviewed and made recommendations on a variety of topics during the fiscal year. These included:

- The Durham Housing Authority's Youth Crime Prevention and Safety Awareness Program
- Enhancing services to youth whose parents are incarcerated
- Moving gang and gun crimes to Federal Court
- Adherence to the Comprehensive Gang Model using the National Gang Center's Model Fidelity Score Sheet
- Durham Public Schools truancy reduction programs
- Evaluation of continued funding for the Gang Resistance Education and Training (GREAT) program
- Updating the Comprehensive Gang Assessment Model
- Gang membership and self identification of gang membership by court-involved youth

Two subcommittees remained active throughout the year. The Prevention/Intervention Team provided a venue for stakeholders to learn more about the Comprehensive Gang Assessment Model, and to coordinate resources. The Suppression Team, consisting of law enforcement, probation, juvenile justice and the District Attorney's office, met regularly to coordinate efforts and to plan events such as searches and youthful offender call-ins.



Criminal Justice Resource Center

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