Community Conversation
Public Safety
January 27, 2018
Agenda

• Welcome
• Budget Overview
• Public Safety Department Presentations
• Table Discussion
• Report Out
• Mingle
Community Conversations

• Public Safety – Jan. 27 at 10am
  – Durham Convention Center, 301 W. Morgan St.

• Housing, Transit & Health – Jan. 30 at 7pm
  – Human Services Complex, 414 E. Main St.

• Education & Jobs – Feb. 6 at 7pm
  – Brogden Middle School, 1001 Leon St.
Budget Overview
Tax Bill

• The median house value in Durham is: $181,104

• The City & County tax bill for that home would break out like this:

<table>
<thead>
<tr>
<th></th>
<th>Annual</th>
<th>Per Month</th>
</tr>
</thead>
<tbody>
<tr>
<td>City</td>
<td>$1,047.87</td>
<td>$ 87.32</td>
</tr>
<tr>
<td>County</td>
<td>1,390.70</td>
<td>115.89</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$2,438.57</strong></td>
<td><strong>$ 203.21</strong></td>
</tr>
</tbody>
</table>
# Where Do Your City Property Tax Dollars Go?

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Public Safety</td>
<td>$306.41</td>
</tr>
<tr>
<td>Debt &amp; Capital Projects</td>
<td>$235.80</td>
</tr>
<tr>
<td>Public Services</td>
<td>$119.12</td>
</tr>
<tr>
<td>Solid Waste</td>
<td>$113.91</td>
</tr>
<tr>
<td>Transportation</td>
<td>$90.58</td>
</tr>
<tr>
<td>Administrative &amp; Support</td>
<td>$53.64</td>
</tr>
<tr>
<td>Governance &amp; Non-Assigned</td>
<td>$44.44</td>
</tr>
<tr>
<td>Housing</td>
<td>$36.22</td>
</tr>
<tr>
<td><strong>Annual Cost</strong></td>
<td><strong>$1,047.87</strong></td>
</tr>
</tbody>
</table>
City Public Safety Expenses

FY 2018 Budget

- Police: $60,385,887
- Fire: $28,603,793
- Emergency Communications: $6,461,670
- Transfers & Other: $1,463,863
- Emergency Management: $243,412
Where Do Your County Property Tax Dollars Go?

For a Median House Value ($181,104) the Property Tax bill would provide the County with $1,390

**Functional Area**

- **General Government** - Tax Department, Internal Service Departments (Gen. Serv. HR, etc.), Budget, Finance
- **Benefits Fund** - County costs to provide benefits to 2,000+ employees
- **Public Safety** - Sheriff, EMS, Fire Marshal, etc.
- **Human Services** - Public Health, Social Services, Veteran Services, Alliance (Mental Health)
- **Environmental Protection** - Solid Waste (County Only), Sewer, Forest Protection
- **Economic Development** – Planning, Soil and Water, Cooperative Extension
- **Culture & Rec.** – Library, Museum of Life and Science, Convention Center
- **Education** - Durham Public Schools, Durham Technical Community College

- **Education** $511.64
- **Debt Service and Capital** $175.85
- **General Government** $199.53
- **Public Safety** $185.17
- **Benefits Fund** $81.21
- **Human Services** $163.50
- **Economic Devlp.** $21.08
- **Environment Protection** $5.52
- **Culture & Rec.** $47.19

- Debt Service and Capital
- General Government
- Public Safety
- Benefits Fund
- Human Services
- Education
- Culture & Rec.
- Environment Protection
- Economic Devlp.
County Public Safety Expenditures

<table>
<thead>
<tr>
<th>DEPARTMENT</th>
<th>2017-2018 Approved</th>
</tr>
</thead>
<tbody>
<tr>
<td>COUNTY SHERIFF</td>
<td>$34,949,195</td>
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<tr>
<td>EMERGENCY COMMUNICATIONS</td>
<td>$1,321,893</td>
</tr>
<tr>
<td>FIRE MARSHAL AND LEBANON VFD</td>
<td>$5,609,229</td>
</tr>
<tr>
<td>MEDICAL EXAMINER</td>
<td>$250,000</td>
</tr>
<tr>
<td>CRIMINAL JUSTICE PARTNERSHIP</td>
<td>$4,115,291</td>
</tr>
<tr>
<td>YOUTH HOME</td>
<td>$1,315,555</td>
</tr>
<tr>
<td>EMERGENCY MEDICAL SERVICES</td>
<td>$15,571,937</td>
</tr>
<tr>
<td><strong>Overall Result</strong></td>
<td><strong>$63,133,100</strong></td>
</tr>
</tbody>
</table>
Public Safety Department Overview
Durham Fire Department

• Dan Curia, Fire Chief
• 348 Personnel
• Prevent or Minimize the Harmful Effects of Fires, Medical Emergencies, and Other Dangerous Events
Durham Fire Department

• 69% of All Emergencies Responded to Within 5 minutes and 30 Seconds of Dispatch
• 28% of Cardiac Arrest Patients Resuscitated (National Avg. 12%)
• Over 2,000 New Construction Inspections Conducted Annually
Current or Major Initiatives

• City/County Fire Consolidation
• Redesign of Community Risk Reduction Initiatives
• Data-Driven Organization
• Planning for Fire Coverage in a Evolving Downtown Durham
Durham County Emergency Medical Services

• Kevin Underhill, Director
• 179 FTEs
• Serves as the initial emergency medical response for all Durham County residents (over 305,000 population covering 299 square miles)
## Durham County Emergency Medical Services

<table>
<thead>
<tr>
<th>PERFORMANCE MEASURES</th>
<th>FY2014-15 Annual</th>
<th>FY2015-16 Annual</th>
<th>FY2016-17 Annual</th>
<th>FY2017-18 Estimated</th>
</tr>
</thead>
<tbody>
<tr>
<td># of 911 calls responded to</td>
<td>39,607.00</td>
<td>44,083.00</td>
<td>46,679.00</td>
<td>49,566.00</td>
</tr>
<tr>
<td># of patient transports</td>
<td>25,336.00</td>
<td>26,277.00</td>
<td>27,795.00</td>
<td>28,551.00</td>
</tr>
<tr>
<td>Countywide average response time by EMS to emergency calls in minutes</td>
<td>10.92</td>
<td>9.85</td>
<td>9.64</td>
<td>9.62</td>
</tr>
<tr>
<td>Average Response time for Durham County Fire and Rescue for medical emergencies in minutes</td>
<td>4.32</td>
<td>5.48</td>
<td>5.46</td>
<td>5.40</td>
</tr>
<tr>
<td>Average Response time for Lebanon Volunteer Fire Department for medical emergencies in minutes</td>
<td>6.87</td>
<td>6.80</td>
<td>6.96</td>
<td>6.90</td>
</tr>
<tr>
<td>Average Response time for Bahama Volunteer Fire Department for medical emergencies in minutes</td>
<td>5.50</td>
<td>6.25</td>
<td>6.29</td>
<td>6.25</td>
</tr>
<tr>
<td>Average Response time for Redwood Volunteer Fire Department for medical emergencies in minutes</td>
<td>5.50</td>
<td>6.12</td>
<td>6.08</td>
<td>6.05</td>
</tr>
<tr>
<td>Average response time for medical emergencies for all County first responders in minutes</td>
<td>5.50</td>
<td>6.12</td>
<td>6.08</td>
<td>6.05</td>
</tr>
</tbody>
</table>
Current or Major Initiatives

• Implementing a pilot “Community Paramedic” program with three new positions
  – To better manage and support patients within the community suffering from chronic health issues, the homeless, and those with behavioral health issues

• Shared facilities with Durham Fire at Station 17 (under construction)
Durham Police Department

- Cerelyn “C.J.” Davis, Chief of Police
- 672 employees (549 sworn)
- To minimize crime, promote safety, and enhance the quality of life in partnership with our community.
Durham Police Department

• 50% reduction in the number of homicides

• 23% increase in social media followers

• 81% of residents surveyed indicate they have trust and confidence in Durham Police officers.
Current or Major Initiatives

• Enhance agency effectiveness through public & private partnerships to develop strategies in reducing gun related crimes

• Implementation of Community Engagement Unit

• Evaluating the current work schedule and beat structure to ensure proper deployment of resources
Durham County Sheriff’s Office

• Sheriff Mike Andrews
• 474 FTEs
• Provides animal control services, serves civil processes, transports prisoners, provides court security, and runs a safe and secure detention facility
Historical Durham County Inmate Population

FY2005-06: 549
FY2006-07: 597
FY2007-08: 629
FY2008-09: 598
FY2009-10: 582
FY2010-11: 554
FY2011-12: 551
FY2012-13: 531
FY2013-14: 521
FY2014-15: 520
FY2015-16: 482
FY2016-17: 480
FY2017-18: 506

Community Conversations
## PERFORMANCE MEASURES

<table>
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<tr>
<th></th>
<th>FY2014-15 Annual</th>
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</tr>
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<tbody>
<tr>
<td><strong>Animal Services</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Average response time for animal services deputies in minutes</td>
<td>32.75</td>
<td>33.75</td>
<td>37.00</td>
<td>34.00</td>
</tr>
<tr>
<td><strong>Civil</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td># of civil documents served</td>
<td>24,768.00</td>
<td>24,034.00</td>
<td>20,780.00</td>
<td>23,496.00</td>
</tr>
<tr>
<td><strong>Courts</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td># of weapons seized by court security deputies</td>
<td>749.00</td>
<td>1,104.00</td>
<td>1,194.00</td>
<td>1,752.00</td>
</tr>
<tr>
<td><strong>Detention</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Average daily population of detainees</td>
<td>520.00</td>
<td>482.00</td>
<td>480.00</td>
<td>469.00</td>
</tr>
<tr>
<td><strong>Patrol/Traffic</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Average response time for priority 1 calls</td>
<td>9.00</td>
<td>8.00</td>
<td>8.00</td>
<td>8.00</td>
</tr>
</tbody>
</table>
Current or Major Initiative

• Providing dedicated space and support in the detention facility for detainees with mental health issues
  – To better serve and support a vulnerable population with higher acuity care.
Durham Emergency Communications Center

• Tonya Evans, Interim Director
• 88 Personnel
• Provide residents with the fastest and most efficient response to emergency calls possible while insuring the safety of police, fire and E.M.S. personnel
Durham Emergency Communications Center

- Only Public Safety Answering Point for Durham City and County
- 338,586 9-1-1 calls answered FY17
- 95,715 administrative calls answered FY17
- Average call processing time 2:04
Durham Emergency Communications Center

• Dispatching of all Public Safety Resources with the exception of the Sheriff’s Department

• Police calls for service FY17 366,342 – 82%

• Fire & EMS calls for service FY17 82,480-18%
Durham Emergency Communications Center

Current or Major Initiatives

• Call taking initiatives including partnering with our community to increase efficiency in call processing through public education

• Dispatch initiatives include partnering with responding agencies identifying opportunities to develop information from callers that may enhance their responses
Durham County
Fire Marshal & Emergency Management

• Jim Groves
• 65 FTEs
• The purpose of the department is to protect, prevent, prepare, respond, and recover from any hazard or purposeful act so that the workers, residents, students, and visitors of Durham County have a safe and resilient community
## Durham County Fire Marshal & Emergency Management

<table>
<thead>
<tr>
<th>PERFORMANCE MEASURES</th>
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<th>FY2016-17 Annual</th>
<th>FY2017-18 Estimated</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Durham County Fire &amp; Rescue District</strong></td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td># of total EMS responses</td>
<td>590.00</td>
<td>1,387.00</td>
<td>933.00</td>
<td>1,440.00</td>
</tr>
<tr>
<td># of total Special and Technical Rescue responses</td>
<td>10.00</td>
<td>24.00</td>
<td>16.00</td>
<td>30.00</td>
</tr>
<tr>
<td># of total Fire responses</td>
<td>333.00</td>
<td>939.00</td>
<td>872.00</td>
<td>1,280.00</td>
</tr>
<tr>
<td><strong>Emergency Management Division</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td># of EOC activations (Greater than 12 Hours)</td>
<td>0.00</td>
<td>3.00</td>
<td>5.00</td>
<td>8.00</td>
</tr>
<tr>
<td>$ spent on recovery (by type)</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>$70,000</td>
</tr>
<tr>
<td># Total incidents responded to</td>
<td>99.00</td>
<td>119.00</td>
<td>84.00</td>
<td>135.00</td>
</tr>
<tr>
<td><strong>Fire Marshal – Fire Prevention and Education Division</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td># of inspections performed</td>
<td>1,254.00</td>
<td>841.00</td>
<td>912.00</td>
<td>870.00</td>
</tr>
<tr>
<td># of new construction plan reviews</td>
<td>262.00</td>
<td>246.00</td>
<td>224.00</td>
<td>180.00</td>
</tr>
<tr>
<td># of school inspections performed annually</td>
<td>208.00</td>
<td>147.00</td>
<td>135.00</td>
<td>90.00</td>
</tr>
</tbody>
</table>
Current or Major Initiatives

- Continued expansion of Durham County’s mass notification system, “Alert Durham”, which will offer residents more access to emergency information than ever before
- Continued development of “Continuity of Operations Plans” for all County departments in case of a mass event
Current or Major Initiatives (cont.)

• Development of long-term community recovery plan for Durham & Durham County

• Delivery of “Stop the bleed”, “Until Help Arrives”, and “Bystander CPR” programs as part of the Community Emergency Response Team (CERT) outreach
Small Group Discussion
Small Group Discussion

• Each table will be discussing three questions about Public Safety

• "Parking Lot" for ideas or comments that don't get covered

• Departments available in hallway to answer specific questions
Question 1:

What can law enforcement do to better build trust within communities in Durham?
Question 2:

How could law enforcement better serve or support your neighborhood?
What could the Fire & EMS departments do to better serve or support communities in Durham?
Choose a spokesperson for your table.
Report Out

Each table share top idea or solution with the room.
Upcoming Meetings

Community Conversations
• Housing, Transit & Health – Jan. 30, 7pm
  – Human Services Complex, 414 E. Main St.
• Education & Jobs – Feb. 6, 7pm
  – Brogden Middle School, 1001 Leon St.

Budget Public Hearings
• City – March 19
• City – June 4
• DPS – March 22
• County – March 12
• County – June 11
More Information

• All the information from today will be compiled and posted on the City & County websites
  – durhamnc.gov/3268/Community-Conversations
  – dconc.gov/government/departments-a-e/budget-management-services
Thank You for Coming!

Community Conversations