

Durham County
Transportation Advisory Board Meeting Minutes
September 11, 2012

Present:

Joe Kilsheimer
James Ray Sanders
Stephani DeBerry
Wayland Burton
Richard Ford

Others Present:

Antoinette Glover
Tara Caldwell
Linda Crawford
Vinson Hines
Kyna Lewis
Lynn Thomas
Margaret Scully

Meeting was called to order at 4:00 pm.

Introductions

All Board members introduced themselves by stating name and role.

Approval of Minutes:

TAB approved minutes from July 10, 2012 meeting. Motion made by Kilsheimer, seconded by Burton (passed unanimously).

Performance Reports:

Performance reports were reviewed for July and August 2012. YTD expenses for some of the agencies and TPP (DCA service directly to general public who are 60 or older or have a disability) are high and we will track them for the next couple of months to determine if changes need to be made to service. Caldwell will provide narrative of complaints from DCA and DATA Access passengers.

Updates:

Scully and Caldwell provided a brief report of a legal issue impacting a City passenger and First Transit driver, but not DCA at this time.

Scully provided an update on the State DHHS action toward developing a statewide brokerage system for all Medicaid-NEMT service. Lewis and Thomas explained policy and procedure changes that the STATE DHHS office has required local DSS Medicaid offices implement beginning in January 2012 and noted that a compliance review will be conducted by January 2013.

New Business:

Stephani DeBerry of DSCL provided a summary of senior programs encouraging independent travel on public transportation.

The TAB approved the following additional service allocation requests for FY13. Motion made by Kilsheimer, seconded by Sanders, (passed unanimously).

Additional FY13 Service Allocation

	Additional Request	FY13 Total Allocation
DSS Adult Services	\$30,000	\$80,000
ARC	\$4,500	\$4,500
*Employment DSS/WF		\$12,625
*DCA		\$25,635

** = reflects decrease in actual FY13 state allocation to DCA*

Scully will forward information to TAB members concerning upcoming Durham County Board Trainings and information on the upcoming metropolitan planning organization public hearing on the collector street plan.

Scully reviewed and summarized the DCA 2012 Survey noting overall customer satisfaction was very high, but identified on-time performance and reservations/phone-line as areas that need improvement. TAB discussed DCA conducting the survey each year using more detailed questions to better reflect the actual performance provided by ACCESS.

Announcements:

The next meeting will be November 27, 2012 at 4:00 pm at Cooperative Extension.

Meeting was adjourned at 5:04pm.