

REVISED

**THE BOARD OF COUNTY COMMISSIONERS
DURHAM, NORTH CAROLINA**

Monday, June 6, 2011

9:00 A.M. Work session

AGENDA

1. **Citizen Comments**

30min.

The Board of County Commissioners will provide a 30-minute comment period at the beginning of its Work session meeting on the first Monday of each month. Any citizen of Durham County wishing to speak shall have an opportunity to do so. The Board may direct staff to research and reply to the concerns, if appropriate. Speakers must sign in prior to the start of the meeting providing a mail/email address and telephone number so that staff may reply to comments and/or questions. Citizens who request an immediate response from the Board are encouraged to submit a brief description of the issue to the Clerk to the Board two weeks prior to the Work session to allow an opportunity for research prior to the meeting. **All speakers shall have three (3) minutes to speak and are requested to refrain from addressing issues related to personnel matters.**

Resource Person(s): Michelle Parker-Evans, Clerk to the Board

County Manager's Recommendation: The Manager recommends that the Board receive citizen comments and direct staff to respond, as deemed appropriate.

2. **Presentation on the Medicaid 1915 (b)/(c) Waivers and The Durham Center's Application to Receive These Waivers**

30min.

On May 20, The Durham Center responded to a Request for Applications from the NC Department of Health and Human Services for Local Management Entities (LMEs) to be considered for receiving Medicaid 1915(b)/(c) Waivers.

These waivers of certain federal Medicaid rules provide LMEs with greater flexibility in how they administer behavioral health and developmental disability services. The goal of this added flexibility is to improve access to behavioral health and primary care services, to improve the quality of all services, and to enhance the efficient use of capitated public funding.

The Durham Center responded on behalf of partner LMEs from Guilford, Johnston and Cumberland Counties, with The Durham Center serving as the lead LME in the application.

The presentation will review the Medicaid Waivers and the process The Durham Center has undertaken to prepare for and apply to operate in a waiver environment.

Resource Person: Ellen Holliman, Area Director, The Durham Center

County Manager's Recommendation : The Manager recommends that the Board receive the presentation.

3. **School of Government Manager and Board Evaluation Update**

10min.

Commissioner Brenda Howerton attended on one-day class on Manager Evaluation and Board Assessment at the School of Government in May. The course description from the School of Government website reads: "Board members and managers work interdependently in leading and governing their communities. To work together successfully, both parties must have clear and common expectations about their respective roles and how they will be held accountable. Regular, constructive feedback is important to ensure that both parties do their part to meet community expectations. Participants who complete this program will learn how to develop a successful evaluation process and how to avoid the pitfalls common with board self-assessments and manager evaluations." Commissioner Howerton will share information with the Board from the class.

Resource Person : Brenda Howerton, County Commissioner

County Manager's Recommendation : The Manager recommends that the Board receive the report and advise the staff if additional action is necessary.

4. **Report on Discussions with Duke University on Healthcare Network**

10min.

Community physicians approached the Board of County Commissioners during its January 3, 2011 Work Session about a recent decision by Duke University to change its healthcare network of approved providers for one of its health care benefits programs. The decision eliminated several community physicians from the health care network, which the majority of Duke Employees select. Chairman Page and Vice Chairman Reckhow hosted a meeting with Duke University officials and community physicians on April 5, 2011. Chairman Page and Vice Chairman Reckhow will report on the meeting and make recommendations for the Board to consider.

Resource Person(s) : Michael Page, Chairman; Ellen Reckhow, Vice Chairman

County Manager's Recommendation : The Manager recommends that Board receive the report and advise the staff if any additional action is necessary.

5. **Presentation of the Durham County Bus and Rail Investment Plan**

45min.

After many of months of work, Triangle Transit in collaboration with staff from Durham County, the City of Durham, and the Durham-Chapel Hill-Carrboro Metropolitan Planning Organization (DCHC MPO) have completed a final draft of the Durham County Bus and Rail Investment Plan. Triangle Transit will present the various components of the plan that include potential investments in both local and regional bus improvements along with commuter rail connection to Wake County and light rail connection to Orange County. Additionally, Triangle Transit will share with the Commission the details of the plan which include revenue assumptions, financial model, and bus and rail implementation schedule. Staff from Triangle Transit, Durham City and Durham County will be available to address any questions or concerns.

Resource Persons : David King, General Manager, Triangle Transit Authority; Saundra Freeman, Chief Financial Officer, Triangle Transit Authority

County Manager's Recommendation : The County Manager recommends that the Board receive a presentation on the Durham County Bus and Rail Investment Plan and place the item on the June 13th regular agenda for a public hearing.

6. **Strategic Plan Update**

20min.

The County Manager's Office is seeking the input of the BOCC in helping shape a meaningful Strategic Plan that will guide Durham County for decades to come. Each month at Work Session, the County Manager's Office will seek the feedback of the Board of County Commissioners as staff members provide an update on the progress of the County's Strategic Plan.

The County Manager's Office is working closely with Lou O'Boyle and her staff at the consulting firm of Zelos on the Strategic Plan. The process currently is in the project initiation phase, with Zelos gathering data and preparing for future focus groups, town hall meetings and key stakeholder interviews that will take place this summer and fall. In addition, Zelos is working with county staff to draft internal and external surveys. These new surveys will expand on existing survey results by gaining fresh insights on a variety of issues affecting the internal and external workings of Durham County Government.

With input from Department Heads, the County Manager's Office recently selected the Plan Development Team (PDT), comprised of 15 employees from across Durham County Government. The PDT will work with Zelos to draft the Strategic Plan, which will then be reviewed by the Direction Setting Team (which is the County Manager's Management Team). The draft of the Strategic Plan will then be presented to the BOCC for approval in early winter 2012. The Strategic Planning process is making strong progress and is on track to meet that timeline.

Resource Person : Mike Ruffin, County Manager

County Manager's Recommendation : The Manager recommends that the Board hear the Strategic Plan update and ask staff questions as needed.

7. **Zelos Strategic Planning Contract**

10min.

On April 11, 2011, the Board approved a budget transfer of \$54,604 from the BOCC budget to the County Manager's Office budget for the strategic planning consulting contract with Zelos. This agenda item simply gives the manager the authority to execute a contract for those purposes, not to exceed the transferred amount.

Resource Person : Mike Ruffin, County Manager

County Manager's Recommendation : The County Manager recommends that the Board suspend the rules and approve the contract with Zelos.

8. **Procedures For Citizen Appointments**

20min.

The Board of Commissioners is requested to hear a presentation on proposed changes to the Board's Procedures for Citizen Appointments.

Resource Person(s) : Lowell Siler, County Attorney; Kathy R. Everett-Permy, Assistant County Attorney; Michelle Parker-Evans, Clerk to the Board

County Manager's Recommendation : The County Manager recommends that the Board consider the information and possible changes to Durham County's Procedures for Citizen Appointments, if appropriate.

9. **Review of May Board Directives**

10min.

It was requested that at each month's Worksession, the Board of County Commissioners has the opportunity to review the previous month's directives for staff and make comments as necessary.

Resource Persons : Mike Ruffin, County Manager; Michael Davis, Assistant to the County Manager

County Manager's Recommendation : The Manager recommends that the Board review the March BOCC directives and make comments to staff as necessary.

10. **Closed Session per N.C.G.S. 143-318.11(a)(3)**

3hrs.5min.