

**2013
Durham Employee Commuting Survey
On-line Version**

Mandatory questions marked in blue highlighting

Why is it important to take the survey?

Triangle Transit and other regional commute assistance organizations are conducting this survey to learn about your experience with your travel to work. The results of this survey will be used to identify commuters' travel needs and to develop new services to make it easier to travel around the region. The survey will take about __ minutes. Your answers will be completely confidential. Thank you for participating.

1 Which of the following best reflects your usual work schedule? If you have more than one job, answer for your job at [EMPLOYER NAME].

- 1 Full-time, five or more days per week, 35 or more hours per week
- 2 9/80 compressed schedule (9 days over 2 weeks, total of 80 hours)
- 2 4/40 compressed schedule (four 10-hour days per week, 40 hours)
- 4 3/36 compressed schedule (three 12-hour days per week, 36 hours)
- 5 Part-time schedule, less than 35 hours per week
- 6 Some other schedule (specify) _____
- 99 *Left blank (code in post processing as missing value)*

2 How many days per week are you typically **assigned** to work at your primary job? If the number of days varies from one week to the next, indicate the number that is most typical.

_____ (0 – 7 days)

3 Do you normally travel either TO or FROM work during the following hours? Please check one option for each time period shown.

Travel Hours	Yes	No
1 Morning - 7:00 a.m. to 9:00 a.m.		
2 Afternoon - 4:00 p.m. to 6:00 p.m.		

YOUR TRAVEL TO WORK

4 In a typical work week, how many days do you use each of the following types of transportation TO GET TO WORK?

- If you use more than one type of transportation on a single day, indicate only the type you use for the longest distance part of your trip.
- Indicate "Telework" only if you work all day at home, on a day you normally would work at your regular work place.
- For days you are not assigned to work, check either regular day off or compressed schedule (e.g., 4/40, 9/80) day off

Days you work	Number of Days	
	Monday - Friday	Saturday - Sunday
1 Drive alone or with children under 16 years of age (in a car, van, SUV, truck, motorcycle)		
2 Carpool (two to six people, 16 years or older)		
3 Vanpool (seven or more people)		
4 Ride the bus		
5 Ride a bicycle		
6 Walk or run (entire trip to work)		
8 Telework		
7 Other (Please specify) _____		
Days you do <u>NOT</u> work	Number of Days	
	Monday - Friday	Saturday - Sunday
9 Compressed schedule <u>day off</u>		
10 Regular day off (not compressed schedule)		
Total of days reported Monday – Sunday	AUTOCODE Internet	AUTOCODE Internet

5 On the days you carpool or vanpool to work,] How many people age 16 and over (including yourself) ride in the vehicle? (If the number of riders varies, please report the usual number of riders.)

1 Do not typically carpool or vanpool _____ Number of riders

6 How many miles do you travel from home to work, ONE-WAY?

_____ miles
999 Don't know

COMMUTE DECISIONS

Q8 not included in paper survey due to space constraints

8 You indicated that you drive alone to work most days. Please check below the reasons you don't carpool, vanpool, or ride a bus to work or don't use these transportation options more often. (Mark up to three reasons.)

- 1 I don't drive alone to work most days
- 2 I need vehicle **during work hours** for business reasons
- 3 I need vehicle **during work hours** for personal reasons
- 4 I need vehicle **on the way to/from work** for personal errands or childcare/family responsibilities
- 5 My work schedule is irregular
- 6 I want my vehicle in case of an emergency
- 7 I've never considered anything other than driving alone
- 8 I do not know anyone with whom to carpool or vanpool
- 9 The bus trip takes too long compared to driving my car
- 10 The bus travels near my home or workplace too infrequently
- 11 Bus stop is too far from my home or workplace
- 12 Carpooling and vanpooling require too much coordination
- 13 I do not feel safe using the bus
- 14 I am not familiar with bus schedules or fares
- 15 Other reasons (specify) _____
Left blank (code in post processing as missing value)

Q9 not included in paper survey due to space constraints

9 If your employer offered you access to a vehicle for personal or work-related trips during the work day, how much would this service encourage you to consider using a carpool, vanpool, or bus to travel to work?

- 1 Very little
- 2 Somewhat
- 3 A great deal
- 9 Don't know
- Left blank (code in post processing as missing value)*

Q9a not included in paper survey due to space constraints

9a You indicated that you don't usually walk or bicycle to work. Please indicate below the reasons you don't use these transportation options to get to work or don't use them more often. (Mark up to three reasons.)

- 1 I usually do walk or bicycle to work at least two days per week
- 2 Too far to walk
- 3 Too far to bike
- 4 No sidewalks / incomplete sidewalks on the route between my home and work
- 5 Roads to my workplace are unsafe for biking (too much traffic, speed limit too high)
- 6 Route to my workplace is too hilly or difficult to ride a bike
- 7 No place to shower when I get to work
- 8 No place to store a bicycle at work
- 9 Other reasons (specify) _____
- 19 I live more than 10 miles from work

- 10 In the past year, have you made any of the following changes in how you get to work, even if only temporarily? (Please check one option for each type of transportation.)

Type of Transportation to get to work	9 No changes	1 Started Using	2 Increased Use	3 Tried a few times	4 Stopped / decreased use
1 Carpool					
2 Vanpool					
3 Ride a bus					
4 Walk					
5 Ride a bicycle					
6 Telework					

Q11 not included in paper survey due to space constraints

- 11 You indicated that you stopped or decreased using one or more types of transportation. For what reason did you make this change?

Open ended response _____

- 12 **Before** you made this change to [carpool, vanpool, bus, walk, bicycle, telework], how many days in a typical week did you use each of the following types of transportation to get to work? Please also report days you teleworked, had a compressed work schedule day off, and had regular days off.

Days you worked	Number of Days	
	Monday - Friday	Saturday - Sunday
1 Drove alone or with children under 16 years of age (in a car, van, SUV, truck, motorcycle)		
2 Carpooled (two to six people, 16 years or older)		
3 Vanpooled (seven or more people)		
4 Rode the bus		
5 Rode a bicycle		
6 Walked or ran (entire trip to work)		
8 Teleworked		
7 Other (Please specify) _____		
Days you did NOT work	Number of Days	
	Monday - Friday	Saturday - Sunday
9 Compressed schedule day off		
10 Regular day off (not compressed schedule)		

13 Which of the following influenced your decision to make this change in how you traveled to work? (Mark up to three reasons.)

- 1 Received commute information or service from employer (specify service) _____
- 2 Received commute information or service from commute assistance organization (specify service) _____
- 3 Was tired of driving
- 4 Save money / reduce travel costs
- 5 Changed my home or work location
- 6 Changed my work hours
- 7 Avoid traffic congestion
- 8 Concerned about environment, reduce carbon footprint
- 9 No access to a personal vehicle or driver's license
- 10 Employer offered option to telework
- 11 Concerned about health, to get exercise
- 19 Other (specify) _____
- 99 Don't know

14 Please indicate how likely you would be to try each of the following types of transportation for part or all of your trip to work. (Please check one option for each type of transportation. For the types you currently use, please mark the "do now" column).

Type of Transportation	How likely are you to try ...				8 Do now
	1 Unlikely	2 Somewhat likely	3 Very Likely	9 Don't know	
1 Carpool					
2 Vanpool					
3 DATA bus					
4 Triangle Transit bus					
8 Bull City Connector					
5 Bicycle					
6 Walk or run					
7 Telework/Telecommute					

- 15 How much would each of the following services and benefits influence you to use the type of transportation noted in bold? If you use the service now, please indicate how much it influenced you to use that type of transportation.

	The service would influence me ...			
	1 Very little	2 Somewhat	3 A great deal	9 Don't know
Carpool / Vanpool Services				
1 Financial incentive (allowance/subsidy) to carpool/vanpool				
2 Reserved or preferential parking at work for carpools/vanpools				
Bus Services	Very little	Somewhat	A great deal	Don't know
3 Financial incentive (allowance/subsidy) to use a bus				
4 More frequent bus service to my work site				
5 Faster bus service to my work site				
Carpool / Vanpool / Bus Services	Very little	Somewhat	A great deal	Don't know
6 Park-and-ride lots near my home (to meet carpool, vanpool, or bus)				
7 Customized information on carpool, vanpool, and bus from my home to my work site				
8 Flexibility in work hours to accommodate carpool, vanpool, or bus schedules				
9 Free ride home in case of emergencies for employees who carpool / vanpool / ride buses				
Bicycle / Walking Services	Very little	Somewhat	A great deal	Don't know
10 Bike lanes or paths connecting my home and work				
11 Sidewalks connecting my home and work				
12 Secure parking at work for bikes				
13 Showers/locker room at work for employees who bike or walk to work				

- 16 How interested would you be in using each of the following types of work arrangements? Please check one option for each work schedule. If you use any of these arrangements now, check “use now.”

Work schedule or arrangement	Interested in using ...				8 Use now
	1 Not interested	2 Somewhat	3 Very much	9 Don't know	
1 Regular telework (work at home <u>one</u> or more days per week instead of traveling to usual work location)					
2 Occasional telework (work at home a few <u>days</u> per month instead of traveling to usual work location)					
3 Compressed work schedule (work a full work week in <u>fewer than five days</u> per week, with <u>more hours per day</u>)					

PROGRAM AWARENESS AND USE

- 18 Following is a list of services or programs available to commuters in the Triangle area. For each, please indicate if you are aware of this service and if you have used the service. Please check one option for each service.

Service or Program	1 Aware and have used	2 Aware but have not used	3 Not Aware
1 - Emergency Ride Home Program			
2 - GoTriangle Online Trip Planner			
3 - GoTriangle.org website			
4 - Online ridematching service (help finding carpool/vanpool partners)			
5 - SmartCommute Challenge campaign			
6 - 919-485-RIDE (7433) telephone information			
7 - <u>Real-time transit arrival system</u> (GoLive , TransLoc)			
8 - GoTriangle Commute Cost Calculator			
9 - Google Transit			

Q19-Q20 not included in paper survey due to space constraints

19 Would you like to participate in a rewards program in which you can get incentives for using a way to work other than driving alone?

- 1 Yes
- 2 No

20 How likely are you to purchase an electric vehicle in the next two years?

- 1 Unlikely
- 2 Neither likely nor unlikely
- 3 Likely
- 9 Don't know

21 What is your home ZIP Code?

____ ZIP CODE (5-digit)

Q22 not included in paper survey due to space constraints

22 Please provide any comments you would like to share about transportation in the Triangle region. These may include comments and issues addressed in the survey as well as others not specifically covered here.

Open-ended _____

Thank you for taking a few minutes to complete this survey.

If you would like to be included in the drawing for one of the _____ prizes, please provide your name and email or phone number below.

Name

Email address or phone

If you would like more information on transit and rideshare options in the Triangle Region, click this GoTriangle logo

END